

# 2021 ANNUAL REPORT

## Connecting and Empowering

WALLA  
WALLA  
VALLEY





## *Dedicated to Pat & Gary Vietz*

PAT VIETZ | Receptionist, Board Secretary, Volunteer  
GARY VIETZ | Board Member, Volunteer  
Retired September 2021

In 2021, we bid a fond farewell to longtime volunteers, Pat and Gary Vietz. The two have served with SonBridge for more than 10 years through office administrative work, processing donations for the thrift store, and through valuable input serving on the SonBridge Board of Directors. This year's annual report is dedicated to them and their contributions to the community. Gary and Pat credit their meeting to SonBridge in 2010. At the time, Gary was visiting from California

to see family and Pat was living in a house a stone's throw away from SonBridge. They met over the fence, and the rest is history.

The Vietzs have loved every minute of their service at SonBridge, because in Pat's words,

*"This is God's place and under His blessing."*

We are full of gratitude for their service and will miss them dearly.



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# Year in Review

NORMAN THIEL, EXECUTIVE DIRECTOR

As we began 2021, my key word would be uncertainty. Would SonBridge volunteers and staff remain healthy? Could our dental clinic continue to restore smiles and prevent infection? Would we be able to operate our store to generate financial support? Could we expand our hosting of support groups? Early into 2021, our team remained healthy through wise precautions. Our store sales dramatically exceeded our history and expectations. The profound needs of our community were expressed in the strong increase in the number of visits to the Alcoholics Anonymous and Narcotics Anonymous meetings that we host. The matching funds provided by the All In Washington Fund gave a dramatic kick-start to the year. The dental clinic continued to serve even though it was challenged by staffing issues similar to other healthcare organizations. SonBridge expanded our employment training programs with the support of our partners. We prepared for future growth and efficiency by implementing a volunteer management system. However, in 2021 our family assistance program saw diminished demand due to adequate government support programs meeting those needs.

The growth in support groups and education continued through the end of the year resulting in a 475 percent increase in visits compared to 2020 and the restarting of groups that had been inactive for more than a year. With substantial local financial support, we planned and installed a system for room scheduling and digital signage. The dental clinic served our community

through new staff. Thrift store volunteers and staff demonstrated great dedication and resiliency as waves of quarantine and illness disrupted the work schedule. Yet, we completed the year with a greater than 40 percent increase in sales.

SonBridge concluded the year by connecting more lives and empowering more change than any previous year. We thank our supporters and our community for their generosity this year. We praise our Heavenly Father for His care and guidance.

## HISTORY OF SONBRIDGE

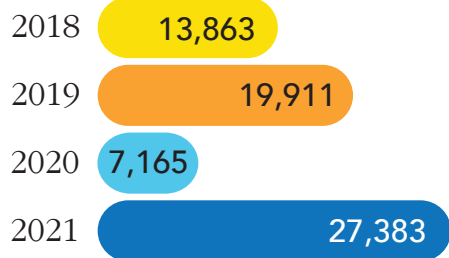
SonBridge Center for Better Living was founded in 2004 by Walla Walla Valley Seventh-day Adventists who recognized the importance of direct access to low-cost community services. In 2005, driven by eight local congregations, SonBridge purchased a vacant nursing home in College Place, adjacent to Walla Walla city limits. In 2017, an additional 5,000 square feet was added. Named the Education Center for Better Living, our new conference center triples our meeting spaces and has expanded our capacity to serve our Valley.

SonBridge has expanded to provide dental care and financial assistance, hosts support groups, and operates a thrift store that continues to impact the lives of our friends and neighbors. With all of the services that SonBridge provides, we strive to keep our mission in focus: to bring hope and wholeness to people in the Walla Walla Valley. Through SonBridge's services, we hope to bring positive change to everyone who walks through our doors.



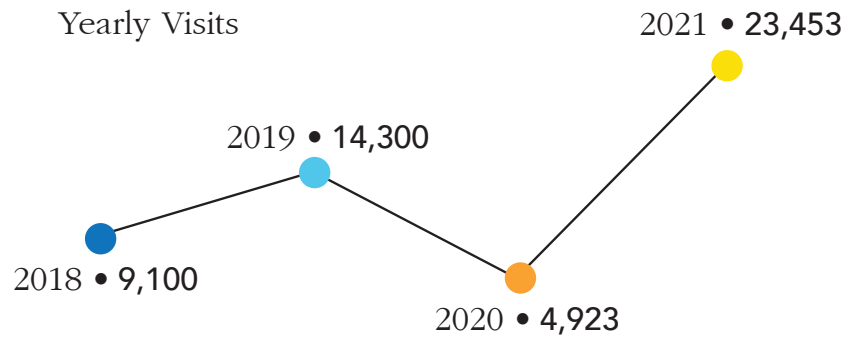
# 2021 Summary

## YEARLY VISITS



## EDUCATION & SUPPORT GROUPS

Yearly Visits



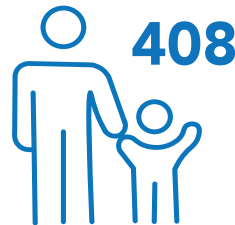
## APPROACH

SonBridge serves anyone who needs help without regard to race, gender, religious belief or affiliation. We seek unmet needs within our community and fill these gaps. We partner with other agencies to efficiently meet the needs of the whole person.

## COMMUNITY CONNECTION & ADVISORY COUNCIL

SonBridge meets with more than 20 community organizations to listen and learn how to better serve the community by sharing information and connecting resources.

FAMILIES HELPED



STORE SALES EXCEEDED



VOLUNTEERS' SKILLS VALUE



## SUPPORTED BY



Thrift & Gift Store



Trusts & Foundations



Individuals & Families



Local Businesses



2021

# SonBridge Milestones

In the growth that SonBridge experienced in 2021, we achieved exciting new milestones.

## RESILIENCE IN UNCERTAINTY

The mission of SonBridge is to bring hope and wholeness. Hope is delivered by the credibility of knowing there is somewhere to go and that help will be found. Wholeness is provided through the relationships and resources that fulfill the community needs. Resilience during these uncertain public health and financial times has only come about through the community relationships and credibility that have been the cornerstones of SonBridge Center for Better Living. Your support, prayers, and donations have helped SonBridge in achieving this milestone of resiliency.

## EXTENDED STORE HOURS

In April 2021, the Thrift & Gift Store extended its shopping hours on Thursdays. The store's regular hours of operation are Sunday to Tuesday, 10 a.m. to 4 p.m. Now the store is open for an additional three hours on Thursdays. Keeping the store open until 7 p.m. has allowed for patrons who work until 5 p.m. to have the opportunity to shop at the store.

## FACILITY MANAGEMENT

The George T. Welch Trust and the Sherwood Trust have generously sponsored the purchase of facility management software to streamline reserving and scheduling meeting rooms. Digital monitors are placed by the door of every meeting space. The monitors display the room names and events scheduled for the day via eSpace software.



## Mission

To bring hope and wholeness to the people of the Walla Walla Valley.

## Vision

To build a community where God's unconditional love is expressed through resources and services to revitalize the whole person.

## ONLINE STORES

The Thrift & Gift Store has gone online! Select items donated are being sold online on, Poshmark and eBay. Having an online presence has allowed shoppers to browse at their convenience, extending our connections beyond the Walla Walla Valley. Successful sales have included vintage items, antique books, and unique clothing.

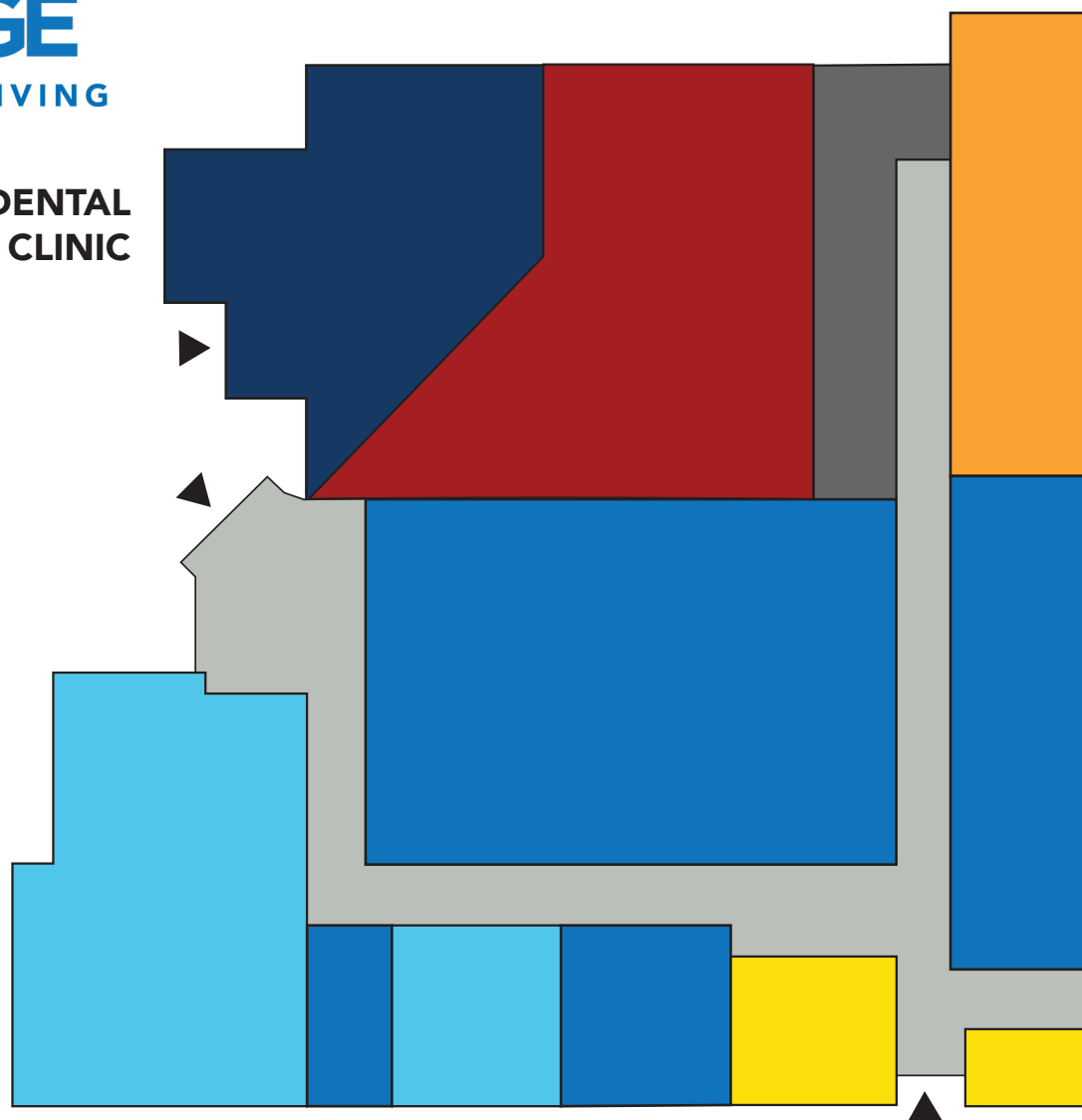


## VOLUNTEER INFORMATION CENTER

Prior to his retirement, Doug Venn, volunteer coordinator, introduced to SonBridge the Volunteer Information Center (VIC) Touch software by Volgistics. This program helps volunteers keep track of their hours and schedule shifts when needed. VICTouch also helps administration maintain a more accurate record of volunteer hours.



**DENTAL  
CLINIC**



*Services*



**ADMIN & SERVICE DESK**

- Family Assistance Program
- Clothing Vouchers
  - Household Items Vouchers
  - Gas Vouchers
  - Rent Assistance
  - Utility Assistance



**EDUCATION CENTER**

- Education • Support Groups



**THRIFT & GIFT STORE**

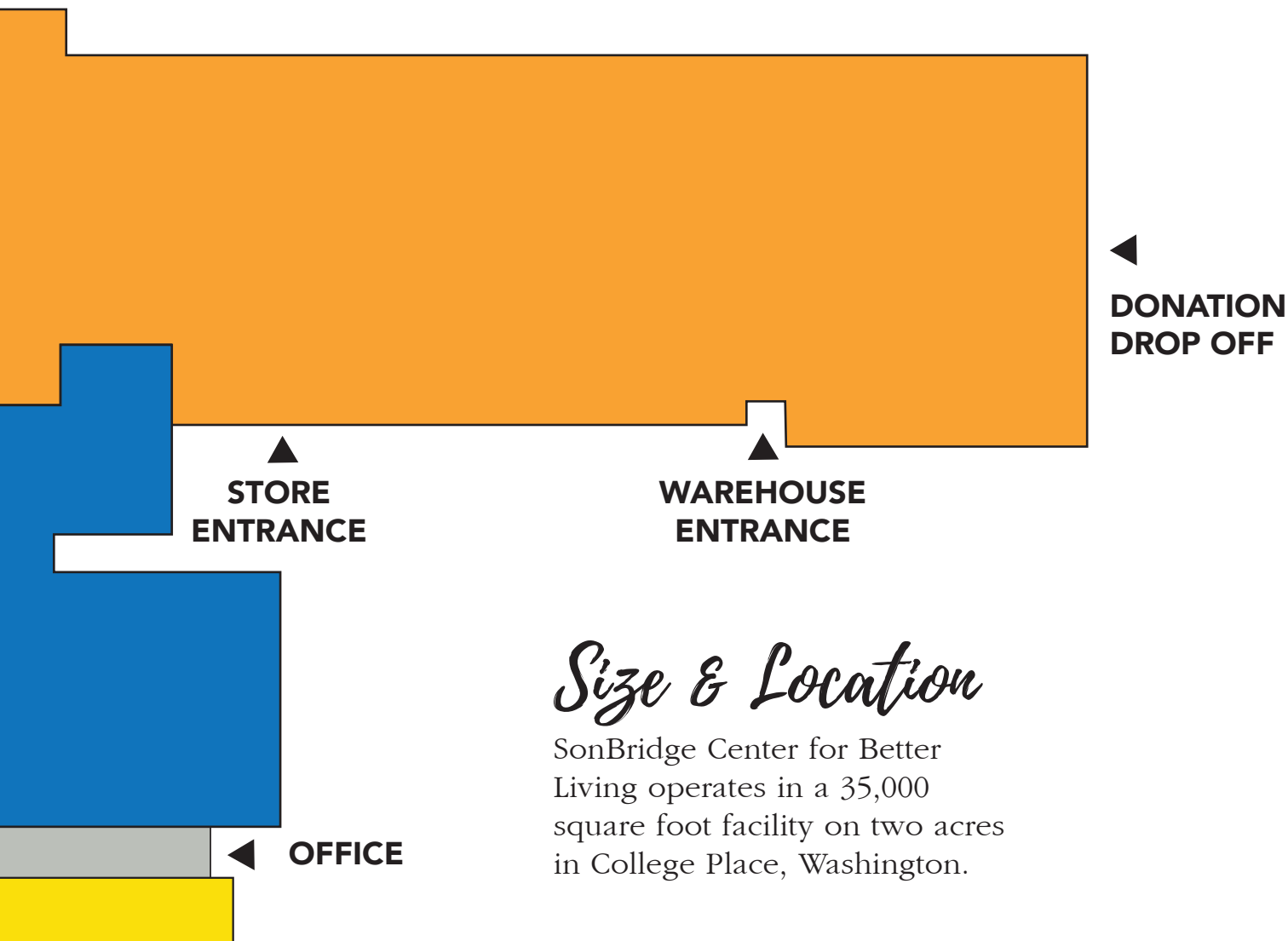
- Shop • Volunteer • Donate



**DENTAL CLINIC**

- Extractions & Bone Preparation
- Exams & X-rays
- Restorations
- Dentures & Partials
- Cleanings
- Root Canals





## *Size & Location*

SonBridge Center for Better Living operates in a 35,000 square foot facility on two acres in College Place, Washington.

### *Partners*



#### **SOS HEALTH SERVICES**

Walk-in Medical Clinic



#### **NEUTRAL GROUND**

- Mediation
- Communication Training
- Conflict Coaching



#### **BLUE MOUNTAIN TV & KLRF RADIO 88.5 FM**

Outreach Platforms

# Thrift & Gift Store

VERA BOHLMAN, STORE MANAGER

In this uncertain year of electronic component scarcity, supply chain complications and empty store shelves, SonBridge Thrift & Gift Store has been thriving. Our volunteers and staff are back, donations are pouring in, and our greatest challenge is finding space in our warehouse to process items.

We have had a few bumps along the way and each month has brought its trials. A few days we could not open due to volunteers or staff being out sick. For another few days the weather was an issue; some days were so hot the air conditioning could barely keep up, some days the roads were so snowy and icy that driving was impossible. But through it all, we have been blessed with increased donations contributing to increased sales.

Midyear we ramped up our online store sales by adding an eBay store alongside our Poshmark store. These online stores provide a place where new, rare or more valuable donations are made available for sale all day, every day from anywhere. One of our recent donations included a book from 1877 that remarkably

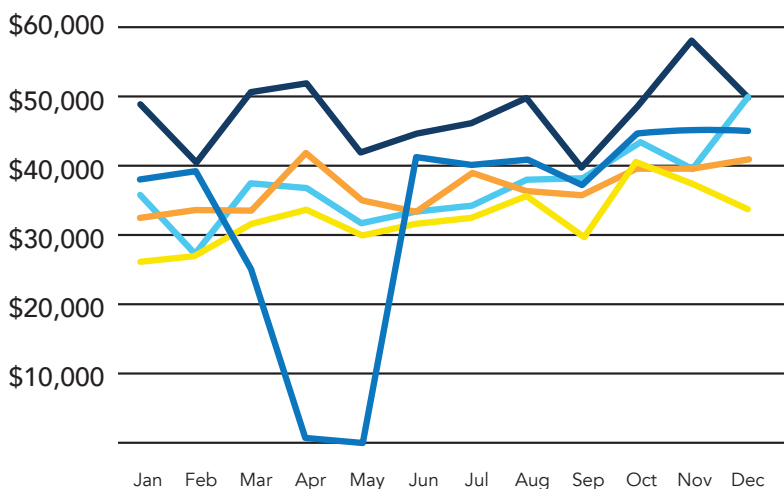
had been in Ellen G. White's personal library. This book was put on eBay auction and sold for more than \$1,000. The funds from the sale of this book have gone directly back into bringing hope and wholeness, revitalizing the underserved in the Walla Walla Valley.

With yearly sales up by more than 40 percent, it appears as though the uncertainty of 2021 has led people to reevaluate, sort and donate. The generosity of donations has allowed the Thrift & Gift Store to remain stocked with more items for sale, increasing store sales by this notable amount. The growth in the number of items to sell has presented the challenge of where to put all of these items as they are being sorted and priced. This has led us to begin preparing a plan for the expansion of the intake and processing areas.

As we look back, there has been uncertainty and challenges but also new ventures, remarkable increase and a thriving store. We focus on SonBridge's vision of providing a community where God's unconditional love is expressed through resources and services to revitalize the whole person. God has helped us through much and many people have been blessed by the abundance He has provided.

## STORE SALES

- 2021
- 2020
- 2019
- 2018
- 2017



**\$575,000**  
2021 Highest  
Record Year





## Receiving to Giving

### FAMILY ASSISTANCE STORY

Lorrie first came to SonBridge in 2015 with vouchers to receive clothing and diapers. She was a single mother struggling to find the basic necessities to support her children. With her vouchers, SonBridge was able to provide her with the supplies that she needed while she worked to get back on her feet.

Five years later, Lorrie received an opportunity for job training through an employment and training program provided by the Blue Mountain Action Council (BMAC). The BMAC program provides help for low income individuals to help find paid work experience that can unlock the door to personal growth and

financial stability. The program assigned her to SonBridge where she first received help years ago. As she worked in multiple departments, Lorrie was able to grow professionally with confidence every step of the way. Throughout her work at SonBridge, Lorrie made connections with families and individuals who came from similar situations as her own. Her warm and inviting presence has let others know that there is hope for anyone who asks for help. As Lorrie's job training program came to a close, SonBridge hired her as an employee in October of 2020. To this day, she continues to be a shining light and always goes the extra mile for families who come to SonBridge for assistance.



# Dental Clinic

LORINDA SHELLEN, DENTAL CLINIC MANAGER

The Dental Clinic has experienced many challenges and rewards in 2021. The hours of operation shifted to accommodate changes in staff. Due to COVID, on-site dental assessments at some facilities in the valley that had been previously offered were not possible. COVID procedural requirements did not change; however, SonBridge was able to include non-emergent care such as fillings and cleanings into the daily schedule.

We continue to communicate with and support agencies throughout the valley as a place to send their patients to

receive accessible dental care. New chairs and patient lights are still needed for two of the procedure rooms. Through a generous donation we were able to purchase two intraoral cameras since Medicaid now requires photo documentation for preauthorization of certain procedures. Also, before and after photos are an excellent way to help patients see their progress. The SonBridge Dental Clinic is definitely our Heavenly Father's clinic. The miracles of trust, education and kindness, along with sincere care, does make a difference in the lives of those we care for.



2021 KEY DENTAL  
CLINIC SPONSOR



## Dental Clinic Expansion Update

It has been a challenging year for completing the Dental Clinic's expansion. The demand in labor and resources for the burgeoning projects throughout the valley has resulted in a shortage of materials and overbooked contractors. This has prevented SonBridge from completing the clinic expansion by our original timeframe. The roofing, drywall, electrical, and painting have been completed. SonBridge is optimistic that the Dental Clinic expansion will be in service in the last half of 2022.



“

“Compassionate and professional. These people donated time and expertise to help me today. I have never met a nicer dentist and assistant. They will be able to save teeth that other dentists said they would pull. They discussed the plan for my next appointments in a confident way. Other dentists that I have been to tell you what they will do. These guys made sure that I was confident and informed about my choices of treatment. I experience a lot of anxiety, but I left this place calm and happy. Thank you to all who contributed to my appointment.”

”



GOOGLE REVIEW

## *Ian's Jaw*

### DENTAL CLINIC STORY

Ian came to his first dental appointment at SonBridge so nervous that he refused to enter the building. The clinic manager went out to the parking lot and sat down with Ian to listen to him. Ever since Ian got out of prison, he had been trying to be a better person. But it had not been easy for him with his awkwardly broken jaw and split teeth that give him pain. Even though he was very nervous to be at the dentist, he was willing to do anything to get his smile back.

The clinic manager promised him that she would stay by his side during the whole process. While Ian was under sedation during operations, the clinic

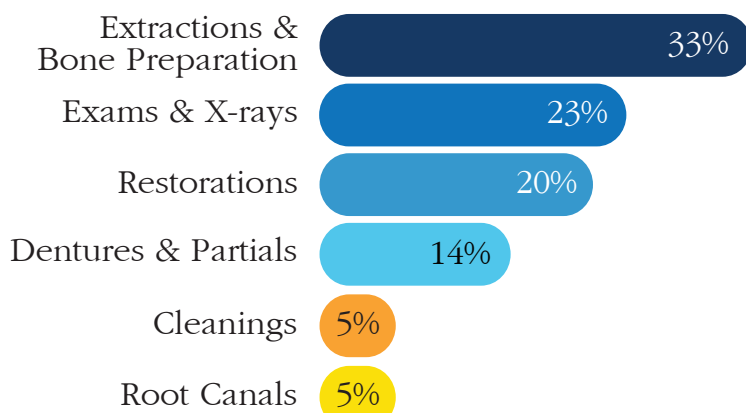
manager would hold his hand as his jaw was slowly realigned for a denture fitting. When his jaw and muscle tissue did not heal correctly, a local dentist brought in his laser equipment to operate on Ian for no charge. After Ian recovered from the painful procedure, he was ready and waiting when his dentures arrived. He eagerly waited for the smile that would make him feel empowered and whole. Ian's story has shown all of us just how meaningful it is when someone receives care from people who value them as someone who needs love and hope.

2021

# Dental Care Given

1,122

Patients seen in 2021

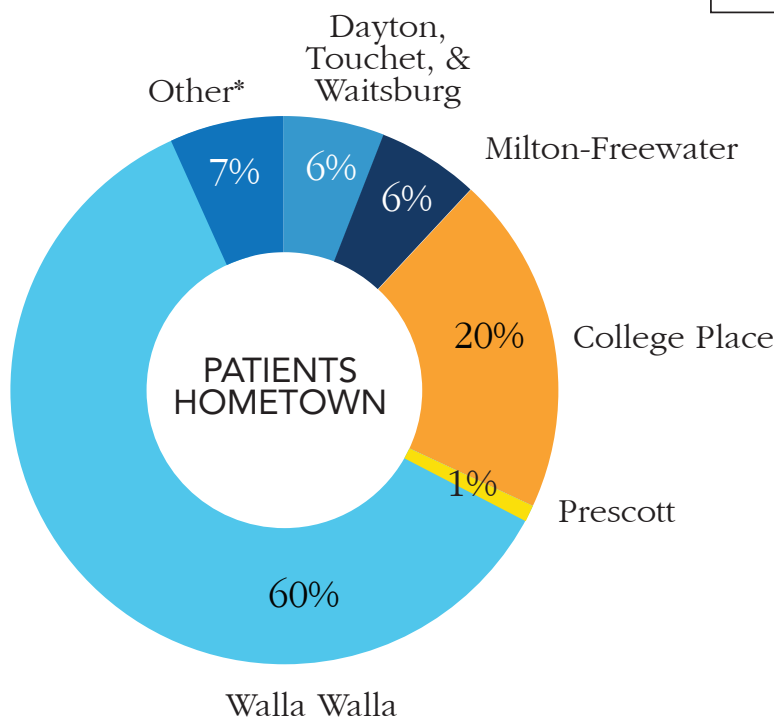


6,780

Procedures Performed

334

2021 New Patients



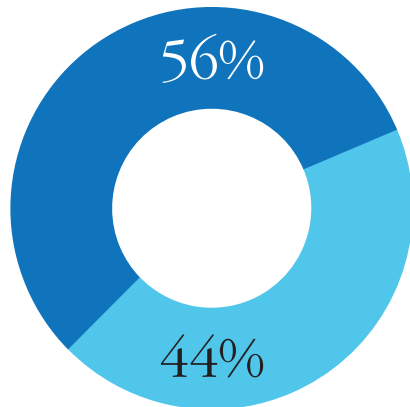
\* Kennewick, WA  
Starbuck, WA  
Clarkston, WA  
Pomeroy, WA  
Athena, OR  
La Grande, OR  
Elgin, OR  
Ukiah, OR  
Weston, OR

*"He gives strength to the weary and increases the power of the weak. Even youths grow tired and weary, and young men stumble and fall; but those who hope in the Lord will renew their strength."*

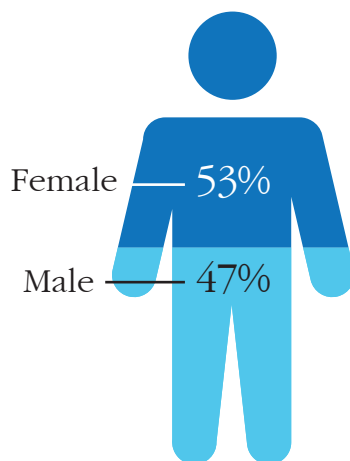
ISAIAH 40:29-30



Medicaid  
Covered  
Patients



Uninsured



Female — 53%

Male — 47%

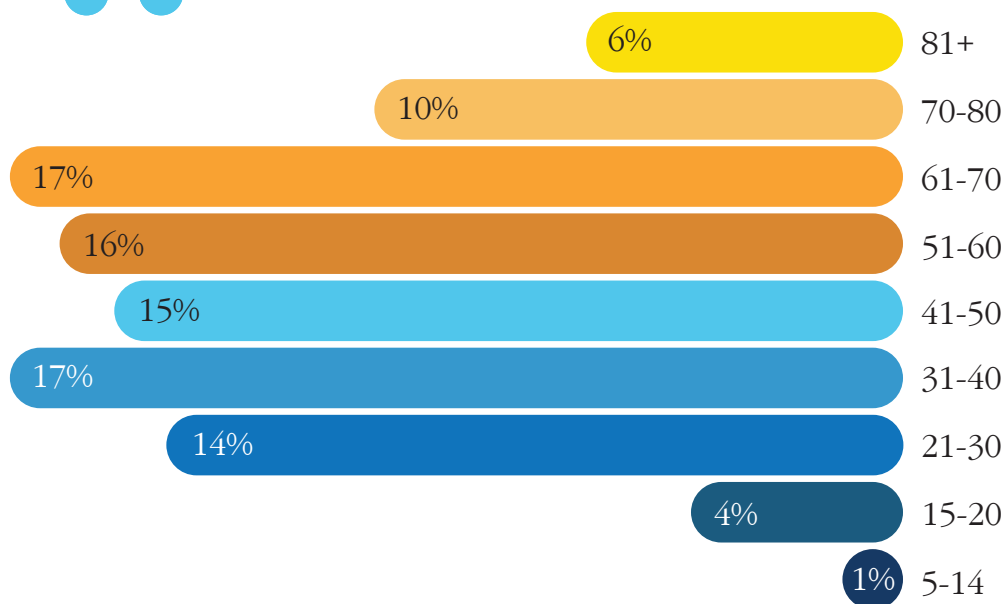
## Restoring Smiles for Veterans

### DENTAL CLINIC STORY

The condition of Kenneth's teeth left him in so much pain that he struggled to enjoy simple things like eating food and conversation. The Walla Walla Veteran Affairs (VA) provided him with a grant to remove rotting teeth and get a set of dentures. The dental service was provided by SonBridge's Dental Clinic.

In the seven years since he first came to the clinic, Kenneth has grown fond of the staff and is very grateful for all of the work they have done for him. Even though he will miss all of the friends he has made over the years at the clinic, he is very happy with how his new teeth have transformed his health and brought joy to his life.

### Age of Patients



2021

# Financial Snapshot

## STATEMENT OF FINANCIAL POSITION

<b>ASSETS</b>	<b>2020</b>	<b>2021</b>
Cash & equivalents	\$293,757	\$458,373
Accounts receivable	\$3,929	\$2,916
Grants receivable	\$45,190	\$34,976
Prepaid expenses	\$36,252	\$34,102
Fixed assets	\$2,433,717	\$2,397,777
<b>TOTAL ASSETS</b>	<b>\$2,812,846</b>	<b>\$2,928,144</b>
<b>LIABILITIES</b>		
Accounts payable	\$103,400	\$103,616
Other current liabilities	\$17,352	\$19,707
<b>TOTAL LIABILITIES</b>	<b>\$120,751</b>	<b>\$123,323</b>
<b>NET ASSETS</b>		
Allocated	\$151,380	\$183,059
Temporarily restricted	\$47,553	\$68,542
Net investment in property & equipment	\$2,433,717	\$2,397,777
Unrestricted	\$59,445	\$155,443
<b>TOTAL NET ASSETS</b>	<b>\$2,692,094</b>	<b>\$2,804,821</b>
<b>TOTAL LIABILITIES &amp; NET ASSETS</b>	<b>\$2,812,846</b>	<b>\$2,928,144</b>

## Miracle on the Roof

### FAMILY ASSISTANCE STORY

The Jones family has always been together through challenges and adversity. The home they purchased more than a decade ago had a leaking roof from years of deterioration of shingles so when it rained, the water went straight through. This led to many living hazards. After an accident that left Mr. Jones handicapped and

incapable of working, Mrs. Jones became the breadwinner of her family. Money was spread thin, and there was never enough to address the challenge of repairing the roof.

Fortunately for the Jones', help was on the way. Every year, SonBridge collaborates with local businesses to provide free



## STATEMENT OF ACTIVITIES

<b>EXPENSES</b>	<b>2020</b>	<b>2021</b>
Thrift & Gift Store	\$267,998	\$318,832
Dental Clinic	\$312,584	\$276,609
Community Help	\$12,436	\$15,266
Education	\$168	-
Occupancy	\$153,314	\$160,435
Administration & General	\$185,706	\$236,745
Marketing & Fundraising	\$63,291	\$79,221
Maintenance Projects	\$15,699	-
<b>TOTAL EXPENSES</b>	<b>\$1,011,196</b>	<b>\$1,087,107</b>
<b>NET OPERATING INCOME</b>	<b>(\$38,410)</b>	<b>\$59,427</b>
<b>EXPENSES BY ACCOUNT</b>		
Payroll	\$646,546	\$712,425
Professional Services	\$7,200	\$9,526
Supplies	\$116,146	\$130,902
Advertising & Promotion	\$7,523	\$7,770
Banking	\$6,268	\$9,050
Community Help	\$12,266	\$15,266
Depreciation	\$93,304	\$96,316
Conferences & Events	-	-
Insurance	\$29,769	\$33,109
Interest	\$3	\$5
Maintenance	\$38,702	\$14,446
Taxes & Government Fees	\$7,666	\$8,087
Travel	\$305	\$251
Utilities	\$45,499	\$49,956
<b>TOTAL EXPENSES</b>	<b>\$1,011,196</b>	<b>\$1,087,107</b>

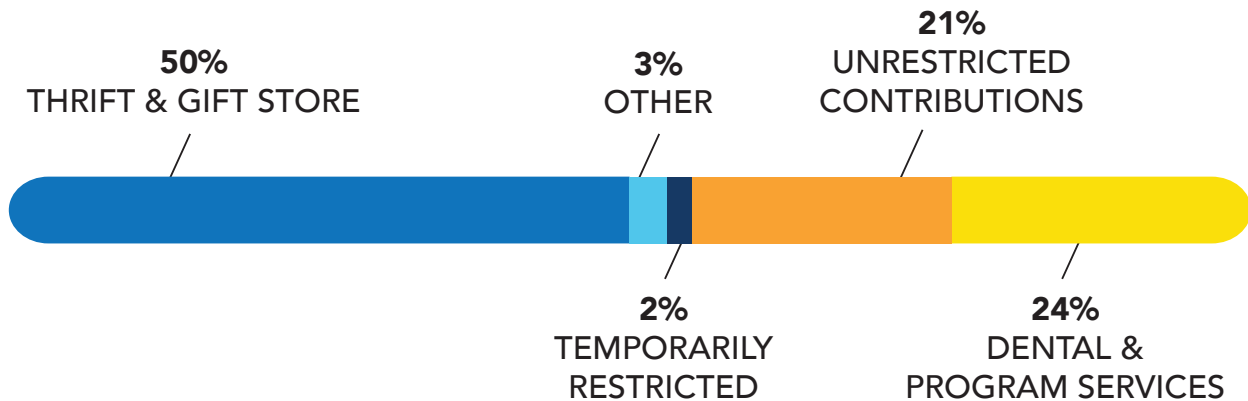
services to families that need it most. In 2021, the Jones family was selected. When Mrs. Jones heard the news, she broke down crying. It was a huge burden lifted from the family. The renovations will begin in the spring of 2022 and the family is very grateful to receive help from the Walla Walla Valley community.

Stories like this remind us that providing hope and vital services to families can, in turn, empower our community to become a place of growth.

## INCOME

**\$1,146,535**

The Thrift & Gift Store continued to contribute strongly as the demand for clothing, housewares, boutique items, and home goods increased. The experience of thrifting increased in demand and increased sales by 43 percent. The Dental Clinic expanded the number of procedures it provided by 42 percent as the demand for dental services increased. Simultaneously SonBridge increased efficiency of service delivery and reduced costs by nine percent. SonBridge's community support increased by 13 percent as our neighbors and friends saw how we lovingly care for the citizens of our valley.



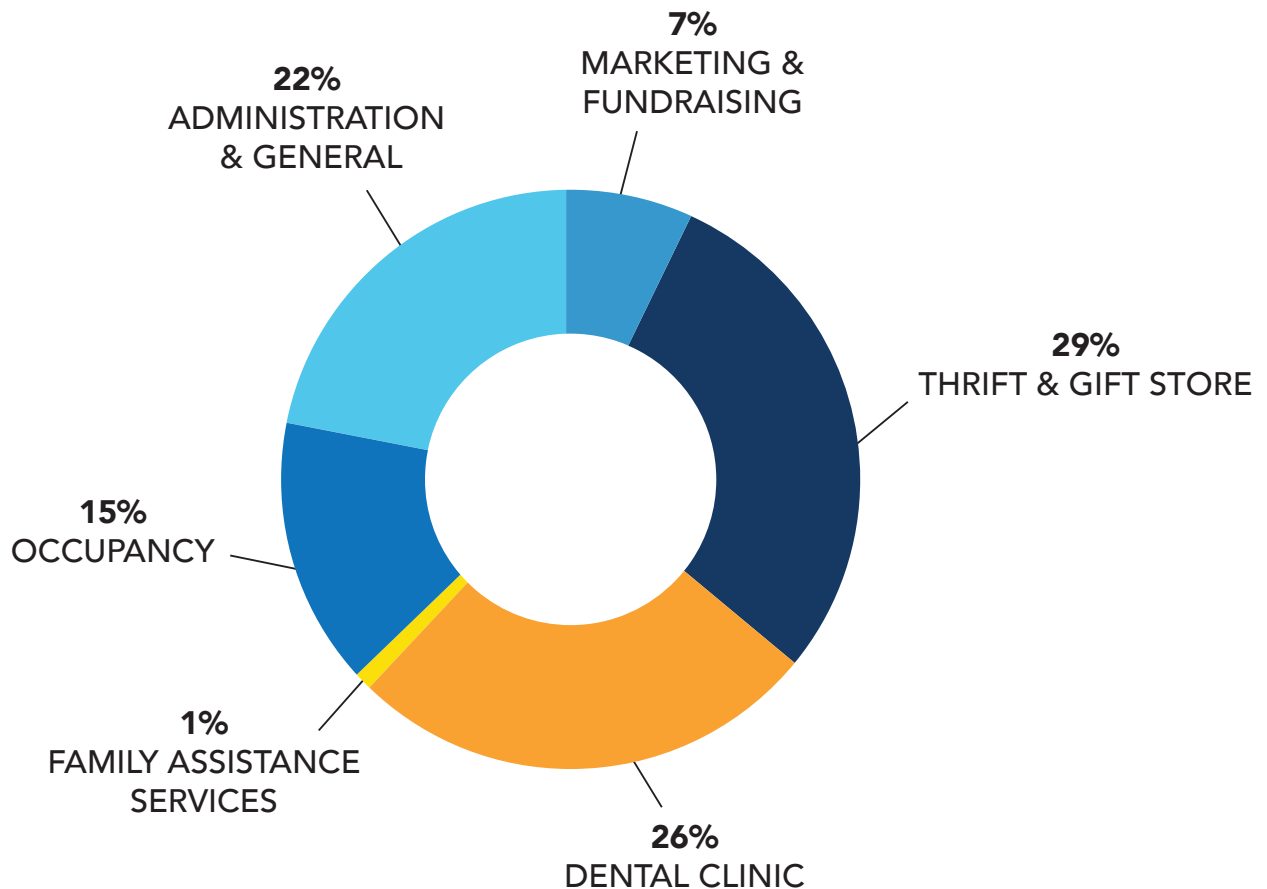
INCOME	2020	2021
Unrestricted Contributions	\$214,162	\$242,167
Dental & Program Services	\$139,928	\$124,733
Thrift & Gift Store	\$401,692	\$575,883
Other	\$32,206	\$31,350
Temporarily Restricted	\$184,799	\$172,402
<b>TOTAL INCOME</b>	<b>\$972,787</b>	<b>\$1,146,535</b>



## EXPENSES

**\$1,087,107**

The Thrift & Gift Store is the vital source of income for SonBridge, yet it requires significant labor expenses. This large group of volunteers is directed by a small group of dedicated staff members. The Dental Clinic relieves pain and restores smiles, yet requires specialized staff that are in high demand and relatively expensive. Our Family Assistance services have continued to experience less demand due to extraordinary government programs and funding. Supporting each of these direct service areas were our facility (Occupancy) and our small management staff (Administration & General). Our marketing and fundraising investments complete the expense picture and generated strong returns.



# SonBridge Development

PAUL RASMUSSEN, DEVELOPMENT DIRECTOR

The year 2021 evolved into a year of surprising progress amid the challenges that the pandemic handed us. Through all of it, God has been able to bless us in numerous ways. The Thrift & Gift Store at our SonBridge headquarters is in need of expansion. As our store surpasses sales goals each month, we find ourselves in need of more space and hands to process the growing number of donations that frequently come in. In 2022, we are assessing how to

address the Thrift & Gift Store donation and processing space shortage. A contractor has been lined up to finish the Dental Clinic expansion in spring 2022. SonBridge is also excited to announce that a donor has pledged funds toward the creation of a new exterior sign. This will make it easier for first time visitors to identify our building. We thank all of our volunteers, staff, and community partners for helping us to further help our community.

2022

## SonBridge Goals

1. Engage SonBridge's community more deeply and consistently through stories of service, impact, and needs—through the use of social media, print, radio, and word-of-mouth.
2. Increase the sales and income generated by our Thrift & Gift Store over our 2021 mark by 10 percent. Expand our online store sales by 100 percent over 2021.
3. Expand the amount of training support SonBridge provides to students, schools, low-skilled, and seniors through work opportunities.
4. Develop a plan for expanding the donation receiving and processing areas. Create a multi-year plan for expanding the SonBridge's parking.
5. Expand and deepen our human capital through recruitment and development.
6. Increase the scope and scale of SonBridge's 2021 Education and Support Groups by 30 percent. Launch Youth Recreation Programs.
7. Expand the number of people served and procedures performed in the Dental Clinic.
8. Complete renovation projects in Dental Clinic and Administration offices. Install digital reader board in front of SonBridge on 12th Street.
9. Increase SonBridge fundraising amount and capabilities by raising 10 percent over 2021 and increase giving base by 20 percent.
10. Engage and support our key partners (Aging & Long Term Care, Blue Zones Project, Blue Mountain Action Council, Center for Humanitarian Engagement) to multiply our service to our community.



2021

# Our Local Supporters

THANK YOU!



## Board Members

Dr. Austin Archer  
 Larry Canaday  
 Rick Claridge  
 Dr. Loren Dickinson  
 Troy Fitzgerald  
 Carol Lea Gill  
 Rachelle Hartman  
 John Hughes  
 Michael Jeffery  
 Marshall Keymer  
 Jeff Kinne  
 Gary Laabs  
 Gail Lane  
 Patty Marsh  
 Shirley Panasuk  
 Paul Rasmussen  
 Norman Thiel



## Constituent Churches

College Place Village Adventist Church  
 Milton Adventist Church  
 Stateline Adventist Church  
 Touchet Adventist Church  
 Umpine Adventist Church  
 Walla Walla Eastgate Adventist Church  
 Walla Walla Northside Adventist Church  
 Walla Walla University Adventist Church

JOSHUA 1:9

*"Be strong and courageous. Do not be afraid; do not be discouraged, for the Lord your God will be with you wherever you go."*



2021

# SoulBridge Supporters

Alcoholics Anonymous Groups  
Art and Clara Bald Trust  
Thor and Jean Bakland  
Dennis and Carla Ballou  
Chris Banks  
George and Gayle Berg  
Elizabeth Binkley  
John and Nora Bleth  
Blue Mountain Community Foundation  
Blue Mountain Therapeutic Riding  
Bonnie and Clifford Braden Foundation  
Annette Brenneise  
Mary Bretz  
Deborah Cafazzo  
Aaron Canwell  
George and Yvonne Carambot  
Keith and Mary Carlin  
Richard and Tudy Carlton  
Donald and Donna Casebolt  
Chapter CI PEO Sisterhood  
Stephen and Christine Chung  
Rick and Betsy Claridge  
Jane Coffey  
Coffey Communications  
College Place Heating & Air Conditioning  
College Place Village Adventist Church  
Columbia REA  
Fred and Brenda Conner  
Conner's Flooring & Design  
David and Linda Cowles  
Les and Esther Coyle  
John and Pam Cress  
Stan Cupp  
Steven and Jan Davis  
Ron and Nancy Davis  
Don and Marian Dawes  
Stephen and Barbie Dickerson  
Clinton and Lynette Dickerson  
District 9  
Larry and Jane Dodds  
Gary and Carol Dodge  
Elmendorf Family Trust  
Elsom Roofing, Inc.

Experience Strength and Hope AFG  
Christopher and Betty Farley  
LaVerne and Doris Filan  
Allan and Donna Fisher  
Bill Forges  
Betty Forss  
Kathryn Frost  
Ronald and Judith Gibbs  
Ed and Allegra Gienger  
David and Carol Lea Gill  
Michael and Sue Gillespie  
Global Gift Fund  
David and Connie Goude  
Al Grable  
Jean-Paul and Karen Grimaud  
Henning and Kristy Guldhammer  
Pat Gustin  
Echo Hadley  
Dieter and Ruby Hain  
Jim and Ruth Hall  
Bruce and Kitty Haney  
Carol Hargreaves  
Maxine Hargreaves  
Douglas Harvey  
Donna J. Hassinger  
Marti and Terry Hatch  
Mark Haun  
LeRoy and Helen Heavirland  
Christopher Hepler  
Michael and Elizabeth Hinchman  
Karen Hopper  
Allen Hornberger and Tomi Horn  
Cheryl Horne  
Isaacs & Associates  
Joseph L. Stubblefield Trust  
William and Donna Justinen  
Mike and Tracy Kelly  
Marshall Keymer and Julie Sanders Keymer  
Janet Kuhlman  
Jacqueline Ladd  
Gail Lane  
Melvin and Joyce Lang  
Marlys Leeper



Pat and Veda Logan  
Donna Maiden  
Karen Margart  
Mary Garner Esary Trust  
Raymond Mayor  
Linda McCloskey  
April McCorkle  
Paul and Joan McLain  
Narcotics Anonymous Groups  
National Alliance for Mental Illness  
of Walla Walla  
Craig and Mindy Nelson  
Neutral Ground Dispute Resolution  
Center  
Walla Walla Northside Adventist Church  
Northwest Collision  
James Mason and Karen Ordelheide  
Walter P. Ordelheide  
P1FCU  
Karl and Debra Pankaskie  
Patterson Charitable Foundation  
Judith Miller Peters  
Janet Piercy  
Harold and June Ponther  
Skip Preston  
Vernon and Jewell Putz  
Stanley and Florence Ray  
Gary and Grace Reiber  
Kevin Renshaw  
Jon and Gaile Rittenbach  
Danielle Roma  
Joseph Roohan  
Jon C. Russell  
Dave and Maylene Russell  
Doug and Malinda Saturno  
Lorelei Saxby  
Don and Sharon Schafer  
Dot Schroeder  
Ken and Linda Seibold  
SFM Projects  
Jeffrey and Jill Shaffer  
Rose Shaw  
Sherwood Trust  
Silver Fin LLC  
Manford and Betty Simcock  
Robert and Susan Smith  
Alexander Sokolov  
Lois Soper  
Stateline Adventist Church

Step Brothers  
Barbara Stratton  
Eleanor Tadej  
Tallman's Pharmacy  
TGIF Al Anon Family Group  
The Pape' Group Inc.  
Norman and Sharon Thiel  
Dave and Lorelee Thomas  
Scott and Beverly Thygeson  
Umapine Adventist Church  
Joyce Underwood  
Randall and Renee Unterseher  
Upper Columbia Conference of Seventh-day  
Adventists  
Valley Physical Therapy  
Steven and Rozanne Van Ausdle  
Lee and Marji Venden  
Gary and Pat Vietz  
Villages of Garrison Creek  
Wencil and Patsy Wagner  
Shirley Walde  
Walla Walla Exchange Club Foundation  
Walla Walla Lodge #287 BPO Elks  
Walla Walla Union-Bulletin  
Walla Walla University Adventist Church  
Tom and Sydnee Watson  
Kit Watts  
Weavers and Spinners of Walla Walla  
John and Cynthia Weber  
George T. Welch Trust  
Deniese Werner  
Valerie J. Wheeler  
Kirk and Sue Willard  
Debbie L. Williams  
Jack and Andrea Wollens  
Suwong Wongsuwan and Wendy W. Cheng  
Robert and Elberta Wood  
Blanche Yates  
Joe and Virginia Young

### *In Memory Giving*

Marianna Grabhorn  
Jean Graham  
Echo Jean Johnson  
Ken Ladd  
Marjorie Rittenbach  
Gary and Carol Schnabel  
Morris and Marilyn Venden  
Darl Wallace



# Job Training

WWVA • WWU • BMAC • AARP

SonBridge Thrift & Gift store has provided many members of our community with work experience and career opportunities. We provide after school jobs for students of Walla Walla Valley Academy (WWVA), internships and jobs for students of Walla Walla University (WWU), and job training through the AARP Foundation's Senior Community Service Employment Program (SCSEP) as well as workers referred through the Blue Mountain Action Council (BMAC) Employment and Training Program. These opportunities have provided workers with valuable skill and experiences that they are then able to take with them wherever they go. We are grateful for all of our hardworking staff that go above and beyond to train and supervise our workers so they can provide quality experiences for our customers and community members.



## Growing through Mentorships

### JOB TRAINING STORY

Leilani Alfaro was with SonBridge for seven years. When she first began, Leilani was a freshman at Walla Walla Valley Academy. Her tasks were to clean the front offices and bathrooms. In the evenings, she and her mother helped watch children as their parents took English classes at the SonBridge Education Center. During her time in college, Leilani volunteered at Helpline, a local relief aid organization in the community. Many people who received help from Helpline were given clothing vouchers for SonBridge's Thrift & Gift Store and referrals for our dental clinic. Through her work with Helpline clients, Leilani transitioned to a job working at SonBridge's Thrift and Gift Store. This was new to Leilani. She was not familiar with the Thrift & Gift store managers prior to her hiring, but she quickly picked up the routine and found new enjoyment in her job. "I really liked the job. I made a family there with management and customers. It

was a great social avenue. Work wasn't too bad." In the store, there was much more interaction with the community than at her previous job. When people came to the store with clothing vouchers from Helpline, it was part of Leilani's job to make sure that their experience was a welcoming one. She has made many friends through Helpline and SonBridge. She feels good about the people she has helped and says,

*"You can see the transformation from where they began to where they are now."*

Leilani now lives in Beaverton, finishing her undergraduate degree in Social Sciences at Portland State University. She looks forward to beginning her master's degree in social work where she can use the experience she gained at SonBridge to help others.



# Volunteers' Value

We have pictured in these pages only a few of the over 105 volunteers in our generous and diverse SonBridge family. In Washington state, volunteer labor is valued at \$33.75 per hour (2020, latest information



available). SonBridge's volunteers support the community with more than 1,750 hours per month of service that is valued at \$59,000. This is more than \$708,000 per year—SonBridge's largest source of support. We ask for a commitment of three hours per week, yet many give far beyond

this. SonBridge's volunteer team enables us to operate the Thrift & Gift Store and provides the stable income that empowers us to serve. To SonBridge's incredible family of volunteers, we thank you for being the incredible blessing you are to the Walla Walla Valley.

## ITEMS SOLD WHEN OPEN

**18,000**  
Per Month

**11**  
Per Minute

## VOLUNTEERS SKILLS VALUE

**\$33.75**  
Per Hour

**\$59,000**  
Per Month

**\$708,000**  
Per Year



15+

## Years of Service

SonBridge has many volunteers and staff that have faithfully donated time and energy for more than 15 years. To mark this milestone, volunteers were given a commemorative pin to recognize their years of service. It is volunteers like these that are the backbone of SonBridge's mission. We could not serve our community the way we do without their help.

Aileen Bauer  
Vera Bohlman  
Yolanda Boyd  
Linda Foerderer

Maxine Hargreaves  
Marshall Keymer  
Paul Rasmussen  
Lois Soper

# SonBridge Leaders



NORMAN THIEL  
Executive Director



VERA BOHLMAN  
Store Manager



KRISTA WILLIAMS  
Assistant Store  
Manager



LORINDA SHELLEN  
Dental Clinic Manager



KITTY HANEY  
Executive Assistant &  
Office Manager



WENDY CHENG  
Executive Assistant &  
Office Manager



KATHRYN FROST  
Reception Manager



BETTY FARLEY  
Communication &  
Development Manager



STEVE CHINN  
Chaplain



PAUL RASMUSSEN  
Development Director

*"And let us consider how we may spur one another on toward love and good deeds, not giving up meeting together, as some are in the habit of doing, but encouraging one another and all the more as you see the Day approaching."*

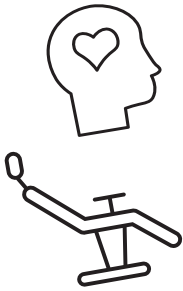
HEBREWS 10:24-25



2021

## Grants & Gratitude

There are many individuals and organizations that have generously donated time and resources to help SonBridge grow and give back to the community. We are grateful for each of them and the support that they have given SonBridge.



**Esary & Bald Trusts, Blue Mountain Community Foundation (BMCF), and Greater Columbia Accountable Community of Health (GCACH)** gave donations that will help SonBridge sustain our support groups and their efforts to provide **MENTAL HEALTH CARE** to those that need it.



The **Exchange Club of Walla Walla** and **Adventist Health** have provided financial support toward the purchase and installation of **DENTAL CHAIRS** for both patient and dentist.



**Versacare** and **ARCORA** supported SonBridges **BUILDING EXPANSION FOR THE DENTAL CLINIC**. This new space will allow dentists and patients to have privacy for conversations regarding health and treatment.

The **George T. Welch Trust** and the **Sherwood Trust** have generously sponsored the purchase of **FACILITY MANAGEMENT SOFTWARE AND DISPLAY SCREENS** to streamline reserving and scheduling meeting rooms. Digital monitors display the room names and events scheduled for the day via eSpace software.

## Ways to Support SonBridge

Take a Tour  
Donate to Thrift & Gift Store  
Share & like SonBridge on social media  
Contribute at: [sonbridge.org](https://sonbridge.org)  
Volunteer | Pray for SonBridge  
Spread the Word  
Attend Education & Support Groups  
Include SonBridge in Will or Trust



# 2021 ANNUAL REPORT



## SONBRIDGE

CENTER FOR BETTER LIVING

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