

2025 ANNUAL REPORT

20 Years of Bridging the Gap

for the people of the Walla Walla Valley



SONBRIDGE

CENTER FOR BETTER LIVING

CONNECT LIVES - EMPOWER CHANGE

In Memory of those we lost in 2025 ...

Carol Hanson

September 11, 1931 - July 5, 2025



Virginia Young

August 15, 1940 - July 6, 2025



D. Edward Kontz, Jr.

December 10, 1943 - August 19, 2025



*Knowing you changed our lives;
you are always in our hearts.*

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*“You have been a refuge for the poor, a refuge for the needy in their distress,
a shelter from the storm and a shade from the heat.*

For the breath of the ruthless is like a storm driving against a wall.”

ISAIAH 25:4



About SonBridge

SonBridge Center for Better Living was founded as the local Adventist Community Services Center in 2005 by eight Walla Walla Valley congregations who recognized the importance of access to low-cost community services.

A medical clinic, SOS Health Services, moved in immediately and soon after, the SonBridge Thrift&Gift Store opened, becoming a source of income and providing quality clothing, household goods, and books at reduced prices.

In 2013, the SonBridge Dental Clinic opened, providing accessible and affordable dental care with dignity and respect for our community residents.

In 2017, an additional 5,000 square feet were added creating the SonBridge Education Center. The new space tripled SonBridge's meeting space and expanded our capacity for support and recovery groups, programs, classes, events and activities.

In 2023, Helpline@SonBridge expanded our family assistance program by continuing the Helpline legacy of screening, direct aid and resource referral for those with low incomes, or who are homeless or need occasional help.

SonBridge's increased offerings are supported by sales from the SonBridge Thrift&Gift Store, volunteers, grants, and donations. We provide services and connect resources as needs change, at no charge.

At SonBridge we seek to understand the needs of our community and adapt, along with our partners, to meet those needs.

Mission & Vision

To share the love of Christ bringing Hope and Wholeness to the people of the Walla Walla Valley. To build a community where God's unconditional love is expressed through resources and services to revitalize the whole person.

Community Connection

SonBridge seeks to identify unmet needs within our community and strives to fill the gaps. When we cannot meet the needs, we partner with other agencies who can provide those services.

Board Members

Marshall Keymer, <i>Board Chair</i>	Dennis Davis Marcus Frey	Cheryl Horne Shirley Panasuk	Norman Thiel Jody Washburn
Rick Claridge	Rachelle Hartman	Paul Rasmussen	Donna Zickuhr

Constituent Churches

College Place Seventh-day Adventist Village Church	Walla Walla Eastgate Seventh-day Adventist Church
Milton Adventist Church	Walla Walla Northside Seventh-day Adventist Church
Stateline Seventh-day Adventist Church	Walla Walla University Church of Seventh-day Adventists
Touchet Seventh-day Adventist Church	
Umapine Adventist Church	

Message from the Director

NORMAN THIEL, EXECUTIVE DIRECTOR

With a sense of wonder, I reflect on our 20 years of service to the Walla Walla Valley. We started passionately in 2005, acquiring our campus with God's leading and the funding of local churches and individuals. I joined the effort in 2012.

SonBridge accepted the challenge of creating an accessible dental clinic to fill a need for dental services similar to those provided by SOS Health Services. A small group of local dentists shared the vision and our community and churches came together to help fund the construction of a combined medical and dental clinic.

The SonBridge Dental Clinic opened in 2013, filling the care gap in our community with all volunteer staff. Yet it became clear that the need was greater than there were volunteer dentists, causing the business model to evolve into hiring dental professionals, and accepting Medicaid funding and sliding-scale payments.

Even as the SonBridge Dental Clinic and SOS Health Services continued to serve deep unmet needs in the community, the necessity for preventive steps came into focus, evolving into construction of an education space where groups could gather and learn. Our community again came together to complete the space now known as the SonBridge Education Center.

As we served more, the need for consistent funding became apparent. Our Thrift&Gift Store is a vital source of support for our community and organization. Generous community members donate items they no longer wish to keep. Our skilled and diligent staff and volunteers process these donated goods, which are sold for needed funds to support our staff, clients and campus. We continue to look for ways to increase this funding.

We've had the privilege and responsibility for three years of continuing Helpline's 50-year legacy of service. Now through Helpline@SonBridge we continue to compassionately serve clients. We provide comfort, care and concern for hundreds of calls and visits each month.

I thank the SonBridge team for their exceptional work supporting our community—whether they've served for the last 20 years, or just joined us this year. I thank our supporters who dig deep to financially support care and compassion. I recognize our Board Members who have generously shared their expertise, passion, funds, and connections.

We are deeply grateful for the generous support of our community, and we are thankful for the consistent love of our Creator God who provides beauty, relationship, purpose, and meaning each day as we serve.

With deep gratitude,



Stories of Lives Touched

Looking at the Heart

Martin came in to SonBridge in need of hygiene items and some food, a common request from our clients. Martin was a big man, covered with tattoos, and six months sober on the day he came in for help.



Martin exuded gratitude—to God for blessing him, to his family for still accepting him after years of his addiction, and to SonBridge for the box of canned goods and the bag of hygiene items and snacks we provided him.

“He told us he’d found a great community church where he’s in the Bible study group and feels loved and accepted,” said Justin Jording, Helpline@SonBridge client services manager. “That gives me hope.”

“It’s so encouraging that people feel comfortable enough to come to SonBridge for help.”

Our client services staff are grateful that Martin and others like him know that they can also find that same love and acceptance here at SonBridge.

“Jesus said not to look at the outside appearance, but to look at the heart,” said Kathryn Frost, reception manager. “It’s so encouraging that people feel comfortable enough to come to SonBridge for help.”

Endless Ways to Help

Single mothers make up one of the largest groups who receive financial assistance through Helpline@SonBridge.

Although we don’t usually help buy mattresses, when Karen came in asking for help for two of her children who were getting bitten by bed bugs, Justin Jording knew he had to make an exception.

Karen is a single mother of three children who did all the legwork to find two mattresses for the amount of money we could provide. She ordered the mattresses, and Helpline@SonBridge paid the bill, happy that two children will now be sleeping more peacefully.

Another mother tragically came to us needing help paying for her son’s autopsy report. He had passed away

in another state and she couldn’t afford the \$25 fee to purchase a copy of this important document. We provided the funds to enable her to obtain this document for her peace of mind.



This year we also helped several single mothers who came to us hoping for assistance in improving their ability to care for their children. We helped them pay for specialized job training or certifications to improve their employability and earning potential.

“There’s never an end to the ways we can help people,” said Kathryn Frost, reception manager. “Help is as individualized as the people we serve.”

Stories of Lives Touched

Giving Veterans a Reason to Smile

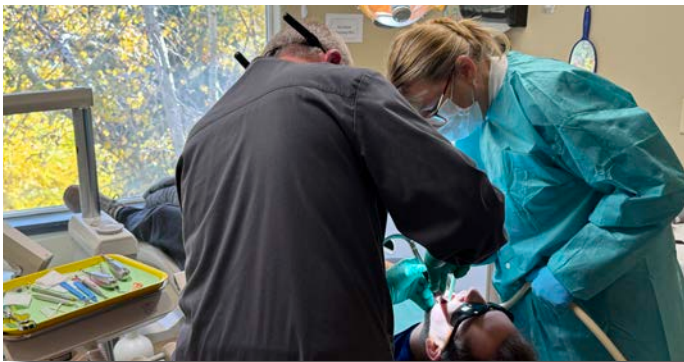
The day before the Veterans Dental Clinic, nearly everything that could go wrong, did go wrong. At the SonBridge Dental Clinic, equipment wasn't functioning optimally in spite of being serviced just days before, and a previously committed chairside assistant was suddenly unable to volunteer. On the home front, clinic manager Lorinda Shelden's knee replacement wasn't healing well and her cows kept escaping their pasture.

As she usually does, Lorinda turned the problems over to

"Where I wouldn't have been able to afford to do all the cleanings on my own, now I can. You helped me help myself."

God and kept moving forward. Determined to go ahead with the free clinic, which had been scheduled a year ago, she confirmed appointments directly with all but one patient and alerted the volunteer dentists to the equipment problems.

The morning of the clinic, everything (even the cows) seemed to be cooperating—until Lorinda tried to start her car to head to the Dental Clinic. After repeated attempts, the car finally choked into life and she was able to make it to work on time.



At that point, aside from an overflowing toilet in the clinic, things began to fall into place. One of the volunteer dentists brought his wife to assist. Two emergency patients who were not on the schedule arrived hoping for appointments right at the time when two scheduled patients didn't show up. In all, the team of three volunteer

dentists and three volunteer chairside assistants were able to treat 15 veterans that day.

One patient who attended the Veterans Dental Clinic, Corporal Early, is a regular Dental Clinic patient who hadn't had dental care for several years prior to finding SonBridge. He's grateful to be able to receive dental care here at SonBridge.



"I'm not a rich man," Early said. "I can't afford dental care, to be honest. It took me two years to save up for the bridge in my mouth. I appreciate my smile; it matters to me, and I just appreciate you guys seeing veterans."

Another veteran, Perry, has complications that make it impossible to clean his teeth in one appointment. In fact, he usually requires four appointments for a complete cleaning, and this just isn't affordable. Because he didn't need urgent care, he only agreed to come in because there wasn't anyone else who needed his appointment.

"It was nice that I was able to get some help to make my dollar stretch further," Perry said. "Where I wouldn't have been able to afford to do all the cleanings on my own, now I can. You helped me help myself."

Perry also expressed appreciation for the volunteer dentists and chairside assistants who provided his care. "They're the heroes that need the praise for volunteering their time to help the veterans in the community," he said.

This was SonBridge's fourth Veterans Dental Clinic and we look forward to continuing this annual event into the future.

Helpline@SonBridge

JUSTIN JORDING, CLIENT SERVICES MANAGER

Last year brought a reduction in government funding that changed the landscape for local social services agencies, including Helpline@SonBridge.

For the first time in the 13 years he has worked at Helpline and Helpline@SonBridge, Justin Jording came close to using up his monthly budget for walk-in services.

When a client comes in to SonBridge in need of help with rent, utilities or something else, Justin works closely with other agencies in town to raise the needed money.

Helpline@SonBridge is able to help clients once every 12 months to prevent eviction or disconnection of services, but Justin makes sure that as many agencies as possible are involved, and that the client also contributes.

“It affects everyone if you don’t use the resources in the community wisely,” Justin said.

Because of this, he asks questions to help clients think about how they will continue to pay their bills in the long

term and plan for their financial future. He also provides basic guidance on how and where clients can go to receive help from partner agencies.



The need for support from our donors is more vital now than ever, as we continue to work with other agencies in town to bridge the gap for those in need while adjusting to the new normal of reduced government funding.

Working Together to Bridge the Gap

During a recent hospital stay, Carrie fell behind on her bills. She was hospitalized for more than a week and still needed time to heal when she returned home.

Carrie initially approached the Salvation Army for help paying her water bill. Maria, from the Salvation Army, drove Carrie to Helpline@SonBridge so we could determine if she was eligible for assistance. She was eligible, and we worked with the Salvation Army and Carrie to find the money to prevent her water from getting shut off.

“This could happen to any one of us,” Justin Jording said. “If you or I were in the hospital for a long time, you’re not working, you’re not getting paid, and your bills pile up.”

Carrie’s story illustrates how Helpline@SonBridge works together with other area agencies to provide a safety net for people in need. That partnership was more important than

ever this year, as one of the largest social service funders in the area lost much of its government support.

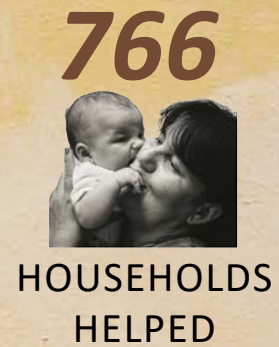
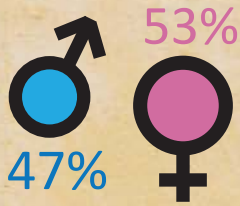
“Because the agencies in town can only give so much towards utility bills, we try to work together to make sure the entire bill is paid,” Justin said.

Carrie has only asked for help once before, and was mortified to ask again, but that is why Helpline@SonBridge is here. We’re grateful

we can bridge the gap during difficult seasons like the one Carrie experienced.



CLIENTS BY GENDER



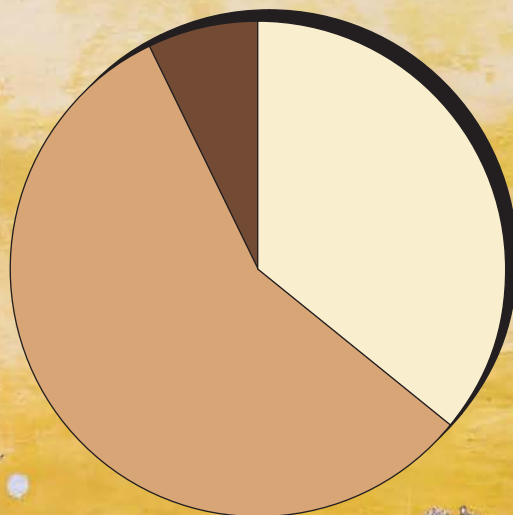
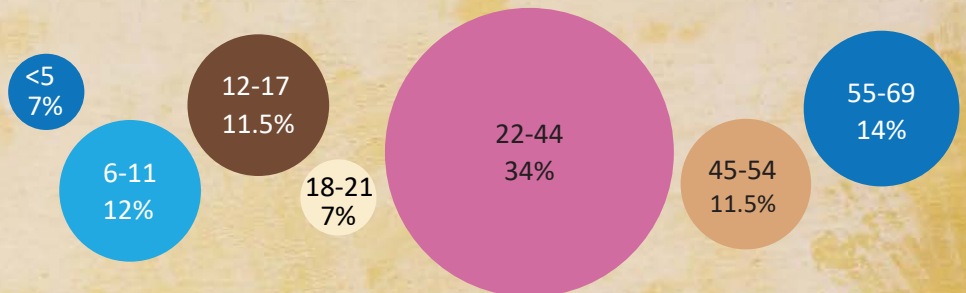
“The King will reply, ‘Truly I tell you, whatever you did for one of the least of these brothers and sisters of mine, you did for me.’”

MATTHEW 25:40



1,156
Pounds of Food Distributed

AGE OF CLIENTS



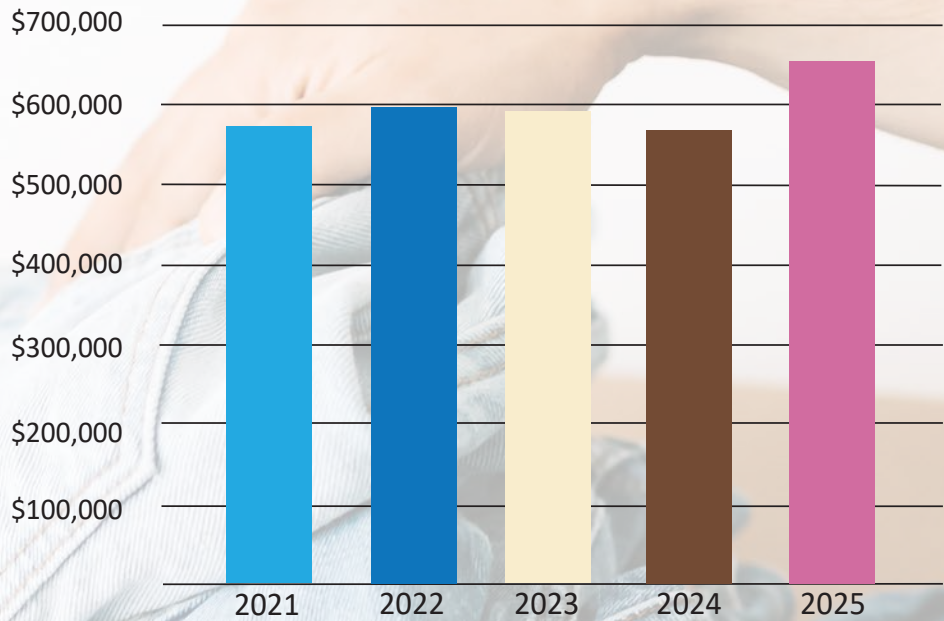
- Hispanic
- Caucasian
- Alaska Native, African American, Native American, Asian, Pacific Islander, and other

SonBridge Thrift&Gift Store

STORE VISITS
PER MONTH

7,386

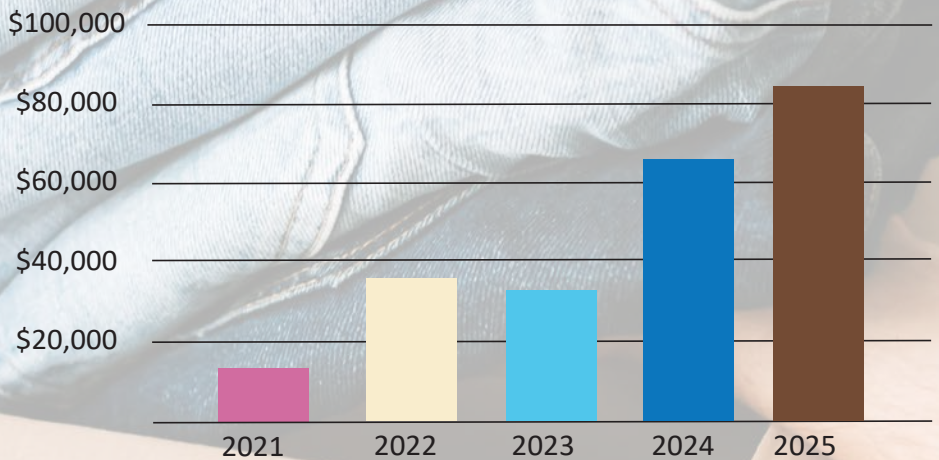
THRIFT&GIFT STORE SALES



“My item arrived as described
and beautifully wrapped with
tissue paper and ribbon!
I especially love that this
purchase is going towards a
great cause. A win-win-win!
Thank you!!”

-Poshmark customer

EBAY AND POSHMARK SALES



SONBRIDGE
ONLINE STORES:



POSHMARK

poshmark.com/closet/sonbridgetag



ebay.com/usr/sonbridge-thrift-and-gift-store

SonBridge Thrift&Gift Store

KRISTA WILLIAMS, STORE MANAGER

The SonBridge Thrift&Gift Store has been an integral part of our mission almost since the beginning in 2005. Since then, the store has provided a place for volunteering and low-cost shopping, as well as generating nearly half the funds needed to support our work in the community.

One of the biggest changes at the store in 2025 was the reconfiguration of the cash registers. For many years, there was one cash register at the front of the store and another in the warehouse. Last year, we moved both cash registers to the front and closed the external warehouse entrance. Feedback has been overwhelmingly positive about this change, which has improved traffic flow and efficiency.

Despite many experiencing illness this year, our dedicated employees and volunteers worked together to make a difference to support each other and our community.



The opportunity to make one person's world better, whether by providing clothing or through the funds the store raises to support our outreach in the community, makes what we do here so rewarding.

For example, "A woman shopping at the store approached me to say she'd come to find clothing for her six grandchildren, who had escaped a house fire with the clothes on their backs. We provided clothing to get them back in school," shared Krista Williams.

We are blessed by and grateful to the committed employees and volunteers who make our store such a success—thank you for all that you do. And thank you to all those who donate to and shop at the store. You make our work possible.

Online Sales Make a Difference

One of our values at SonBridge is to adapt along with our community. That has certainly been true during the last five years as the Thrift&Gift Store has entered online retail. Since beginning in 2021, our eBay and Poshmark stores have quickly grown into a thriving business.

Our store and warehouse teams are now expert at spotting new, higher-end, vintage or collectible donations and setting them aside for sale online. Rare Adventist books and periodicals are among our most popular items sold.

Two dedicated volunteers run our eBay store, selling and shipping more than 1,000 items in 2025. For example, an 1878 copy of *The Great Controversy* by Ellen G. White sold for \$500 and a 1900s Chinese silk embroidery tapestry sold for \$450.

Our Poshmark store is run by one employee, who sold and shipped more than 700 items in 2025. Our Poshmark inventory is predominantly clothing, handbags and shoes,

with an array of some other specialty items. Two of the highest-earning sales in 2025 were a shoulder bag that sold for \$325 and a crossbody bag that sold for \$225.

Our online store team is an integral part of our mission, as they tell customers about the work we do here and enlist them to support that work with their purchases. The team routinely receives glowing reviews and has several repeat customers.



One customer made a donation to SonBridge after one of our volunteers helped her make a purchase. She said, "I truly appreciate this cooperation and effort, and wanted you to be aware what a gem you have in this volunteer. Please let her know she is appreciated!"

Programs & Support Groups

An Unexpected Family

Twice a month, on the second and fourth Tuesday, a group of people come together at SonBridge to find support as they care for a relative who is physically or mentally incapacitated.

When people first walk into the Family Caregiver Support Group, the atmosphere is subdued. There's a sense of heaviness. The conversation centers around significant developments that have happened since the last meeting and the feelings that result.

"And then someone laughs, and the mood starts lifting," said Linda Ray Sparks, who facilitates the support group. "Little by little, by the time we walk out of the room, there are smiles on faces and everybody leaves lighter."

For some, these meetings are the only time they laugh.

Larry Canaday attends the group to talk to others who understand what he's going through.

"So many caregivers are stuck doing what they do, but there's no one to talk to who has been through this same situation," he said.

The group is a source of tremendous help and support. The facilitators keep a list of important resources and offer suggestions on next steps as the family member's situation

deteriorates. The group members themselves are also a resource, sharing with one another the solutions they've discovered—for example, a tracker that can be placed in a shoe, or an alarm that goes on the floor by the bed to help keep track of family members who wander.

"It's nice to hear from people who have been there, done that," Larry said. "The meeting is a chance to discuss

problems, strategies and solutions. Some of the people still come for a while after they've lost their loved one, because we're a family."

Linda knows firsthand what group members are dealing with. She cared for her mother while parenting teenagers and wrote a book about her

experiences and challenges, wishing she had been able to take time away from caregiving to attend a support group. Part of the value of the support group is that it allows members to meet people that they wouldn't normally meet in the set routine of their lives.

"I'm suddenly in an intimate group with people I would have never crossed paths with otherwise," she said, "and it surprises all of us."

The Family Caregiver Support Group is just one of many support and recovery groups that meet daily at SonBridge. Each group has an immeasurable impact on our community.



HIGHEST ATTENDED BETTER LIVING PROGRAMS IN 2025



Finding a Sense of Purpose

Shirley Panasuk likes to keep busy. Since she retired in 2003, she's built what many might consider to be a second career. After retirement, she and her husband, Larry (another valued SonBridge volunteer) first moved to work on a family farm in Montana. From there, they moved to Afghanistan, where Shirley worked as a nurse mentor educator at a hospital in Kabul on behalf of Loma Linda University.

Since moving to College Place in 2009, Shirley has accumulated so many volunteer positions that it almost seems like she has a full-time job.

"The Bible says that we should work because sitting around actually does stagnate the mind," she said. "My mind needs to be stimulated. I need to have something to look forward to."

One of Shirley's volunteer jobs is sorting donations here at SonBridge two days a week, and sometimes three. She also volunteers at Walla Walla University, Fort Walla Walla, SOS Medical Clinic and The Center Thrift (run by the College Place Seventh-day Adventist Village Church).

In addition to all of these volunteer positions, Shirley also serves on the SonBridge board, and can be found at every SonBridge function helping to set up beforehand and clean up afterwards.

"This place gives me something to look forward to," Shirley said about SonBridge. "All these people here are my friends

and when they're hurting, I hurt. When something happens it affects all of us that work here."

Shirley has had many interesting experiences while volunteering at SonBridge. One day while working in the donation room, someone brought in a bag of clothes with what looked and felt like an empty envelope on top. Just to be certain, Shirley opened the envelope, and found ten \$100 bills inside!

"Since then, I open every envelope and pocket, and I've found money in pockets!" she said.

On another day, a woman who appeared quite upset came in to donate clothing. When Shirley approached her, the woman began to cry. Shirley offered comfort and learned that the woman's husband was dying, and she couldn't bear to have his clothing in the house any longer. Shirley prayed with the woman, and assured her that she would continue to pray for her.

"It's a two-way ministry. It makes you feel good about yourself but it also helps others," Shirley said. "Serving others is what it's all about. Jesus came to serve and that's what we should do if we want to follow Christ."

We are so grateful for Shirley and Larry and the many other dedicated volunteers who make it possible for us to continue bringing hope and wholeness to the Walla Walla Valley.



"Two are better than one, because they have a good return for their labor: If either of them falls down, one can help the other up. But pity anyone who falls and has no one to help them up. Also, if two lie down together, they will keep warm. But how can one keep warm alone? Though one may be overpowered, two can defend themselves. A cord of three strands is not quickly broken."

ECCLESIASTES 4:9-12

SonBridge Dental Clinic

LORINDA SHELDEN, DENTAL CLINIC MANAGER

It has been a year of transition, thinking outside the box, and seeking God's guidance for the future of the SonBridge Dental Clinic.

The clinic opened its doors in 2013 with an incredibly supportive group of volunteer dentists and assistants committed to meeting the need for urgent dental care in our valley. Since then, the clinic has served thousands of patients, both in individual appointments and through dental fairs.

As the years have passed, and especially recently, we've found it increasingly difficult to staff the clinic. This year, we fully transitioned to no longer seeing patients in the clinic. Lorinda Shelden created the role of dental care navigator, and now conducts preliminary exams,

takes photos and then works with providers in the community to arrange for treatment.



Although we regret that our beautiful clinic sits mostly unused, we are grateful to be able to use it for special events, such as the Veterans Dental Fair in November.

We meet these urgent dental needs in other ways as well, such as the three-day dental fair held in May and staffed by a group of volunteer dental professionals, where 157 people with challenging, unaddressed dental issues found relief.

We remain committed to serving those in need of dental care as long as God allows.

New Smiles Boost Confidence

Within hours of each other, two new and very similar patients visited the SonBridge Dental Clinic to relieve their pain and embarrassment, and regain control of their lives.

Their similarities were uncanny. Both were women with only six months difference in their ages. Both were single mothers, unemployed, and commented that they were unemployable because of their damaged teeth. Although both were former drug users, they took responsibility for their own past and present actions. Both were mentally and emotionally scarred survivors of horrendous domestic violence learning to function and trust again.

Moving forward, each needed all of their remaining teeth removed and full dentures made. Because it can be very difficult and traumatizing for domestic violence survivors to have their mouths worked on, each woman required many appointments in order to complete all of the needed work within their levels of tolerance.

When the time came to start reconstructing their smiles, their excitement was contagious. Dental staff made impressions, helped take measurements and helped each woman choose the color she wanted for her new teeth.

"I'm not sure I've ever witnessed two patients more like kids in a candy shop than these two!" says Lorinda

Shelden. "The giggles, the smiles, the twinkle of joy radiating from their entire being demonstrated why our Heavenly Father's Dental Clinic exists here at SonBridge."

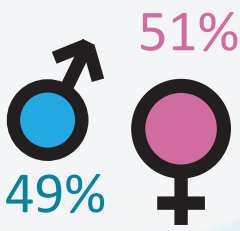
"The giggles, the smiles, the twinkle of joy radiating from their entire being demonstrated why our Heavenly Father's Dental Clinic exists here at SonBridge."

Both women completed their smiles within a week of one another. Through it all, their confidence began to mend, their ability to believe in themselves grew stronger and their acknowledgement of personal worth was slowly restored. With her confidence boosted by her new smile, one patient got a part-time job and also went to college part time. The other patient is now employed full time, remarried, and arranging to go back to school.

“Those who guard their mouths and their tongues keep themselves from calamity.”

PROVERBS 21:23

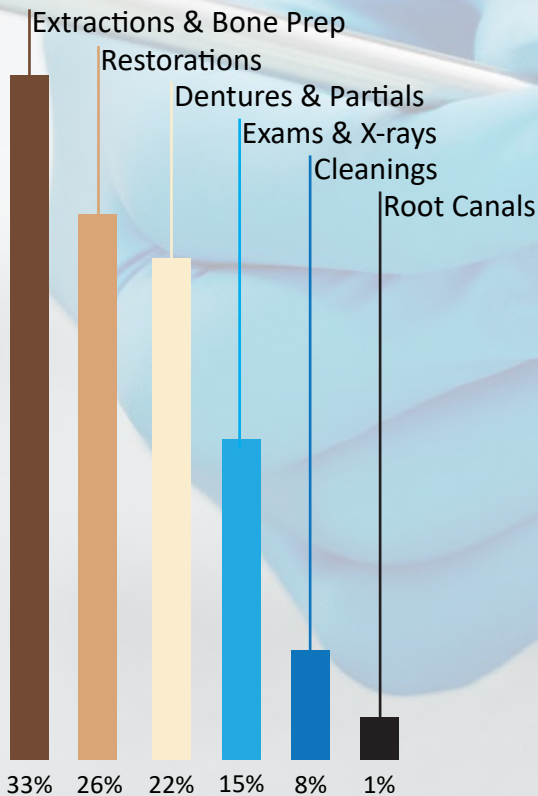
PATIENTS BY GENDER



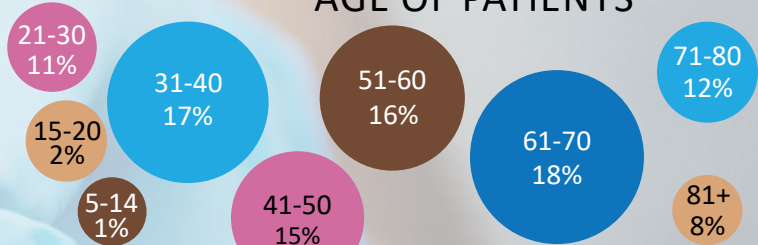
825

Procedures Performed In 2025

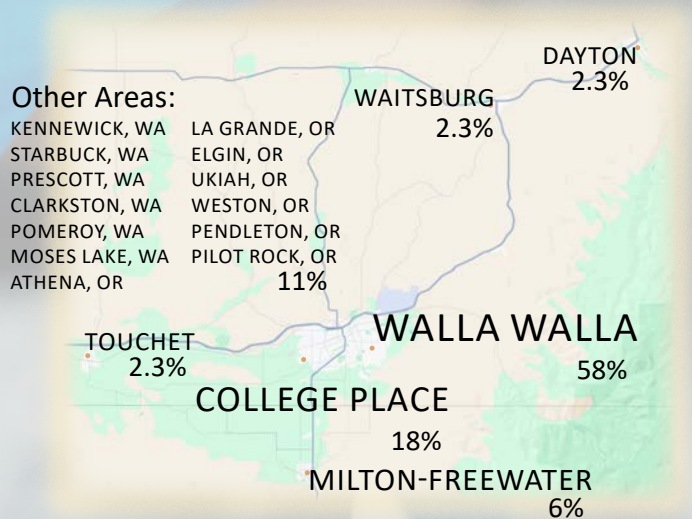
PROCEDURES



AGE OF PATIENTS



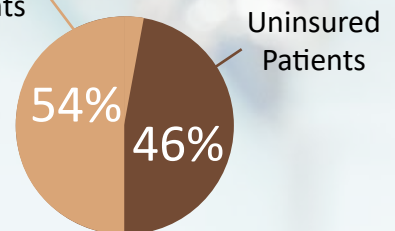
PATIENT HOMETOWNS



PATIENT VISITS



Medicaid Covered Patients



Financial Summary

STATEMENT OF FINANCIAL POSITION

As of December 31, 2024 and 2025

Assets	2024	2025
Cash and Equivalents	\$464,906	\$410,303
Accounts Receivable	\$826	\$2,298
Grants Receivable	\$60,875	\$76,205
Prepaid Expenses	\$13,148	\$40,193
Fixed Assets	\$2,234,781	\$2,152,559
Total Assets	\$2,774,537	\$2,681,557
Liabilities		
Accounts Payable	\$94,991	\$117,231
Other Current Liabilities	\$18,552	\$17,337
Total Liabilities	\$113,543	\$134,568
Net Assets		
Allocated	\$229,018	\$165,764
Temporarily Restricted	\$185,975	\$212,589
Net Investment in Property and Equipment	\$2,234,781	\$2,150,398
Unrestricted	\$11,220	\$18,237
Total Net Assets	\$2,660,995	\$2,546,989
Total Liabilities and Net Assets	\$2,774,537	\$2,681,557

FINANCIAL SUMMARY

This year we engaged the challenge of uncertainty and reduction in funding of our service partners. Funding was not replaced that had been providing significant client support for rental assistance and utilities. The unmet needs were then brought to SonBridge to fill the gap. Funding for dental services was greatly reduced. Revenues from all areas of SonBridge fell by 1%, yet we were able to reduce expenses by 5% and show a small income increase.

We made a substantial investment in our campus by replacing the aging roof over about 40 percent of our facility, which we funded from maintenance reserves that we have been saving for the last twenty years.

Four operating challenges we faced in 2025 were:

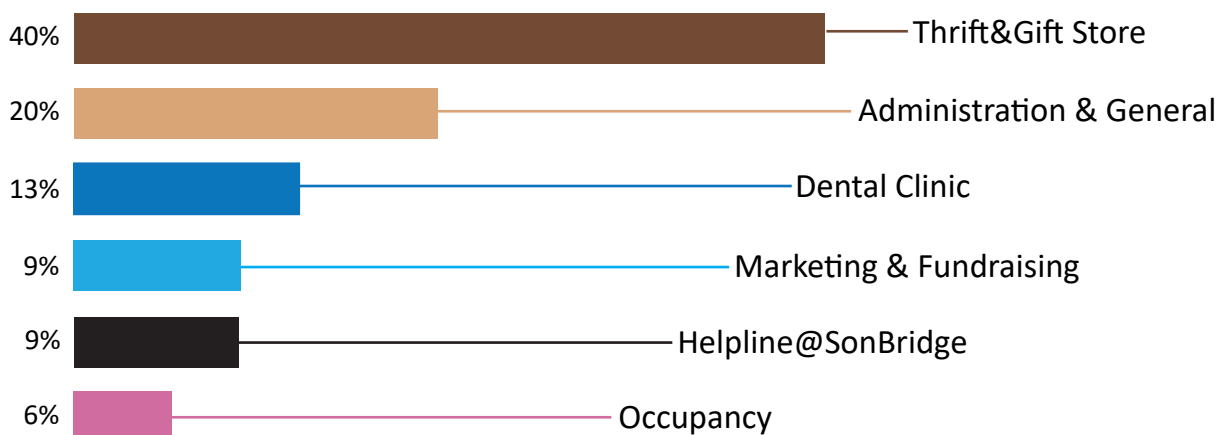
1. Expanding sales in our online store while restoring the increase of sales in our retail store, which had fallen slightly the previous year.
2. Meeting the demand of the state-mandated increase in minimum wage of 2.3 percent, which applies to the majority of our staff and trainees.
3. Managing the increased need and cost of direct client services from Helpline@SonBridge.
4. Managing the cost of supplies for operations in an inflationary environment.

Financial Summary

STATEMENT OF ACTIVITIES As of December 31, 2024 and 2025

Income	2024	2025
Unrestricted Contributions	\$301,829	\$334,735
Dental & Program Services	\$94,258	\$37,011
Thrift&Gift Store	\$577,065	\$652,179
Other	\$30,700	\$30,956
Temporarily Restricted Funds - Released for Operating Purposes	\$238,765	\$171,096
Total Income	\$1,242,618	\$1,225,977
Expense by Account		
Payroll	\$802,797	\$811,256
Professional Services	\$157,704	\$58,685
Supplies	\$127,677	\$136,334
Advertising & Promotion	\$3,646	\$3,672
Banking	\$9,882	\$12,652
Family Assistance	\$20,028	\$32,453
Insurance	\$42,268	\$43,412
Interest	\$41	\$12
Maintenance	\$11,279	\$11,845
Taxes & Government Fees	\$9,065	\$9,045
Travel	\$8,025	\$4,068
Utilities	\$50,206	\$56,083
Total Expense	\$1,242,618	\$1,179,516
Net Operating Income	\$0	\$46,461

EXPENSES BY DEPARTMENT



Volunteers & Staff

Since SonBridge opened in 2005, our many volunteers and staff have been giving back to our community. Resources, time, knowledge, and expertise are just some of the contributions volunteers provide. Giving of themselves for others, our volunteers and staff show God’s unconditional love to the people of the Walla Walla Valley.



TOTAL ACTIVE
VOLUNTEERS
116

1,250+

Volunteer hours per
month



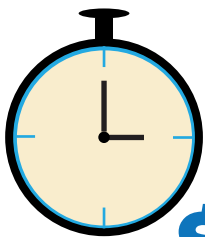
produces the equivalent of

\$52,000+

for SonBridge per month



Hourly value of each
volunteer hour is
\$41.70



VALUE OF
VOLUNTEER
HOURS

in 2025 totaled more than

\$625,000

The health and longevity of our volunteers serving throughout our campus are enhanced as they live SonBridge’s principles:

Connect Lives. Empower Change.

Staff and Volunteer Distribution



Administration



Helpline@SonBridge



Thrift&Gift
Store



SonBridge
Dental Clinic



Work
Programs

Full-Time	2	1	2	1	0
Part-Time	1	0	10	1	12
Volunteers	12	11	84	4	0

Thank You, Staff and Volunteers,
for all you do to help others!

Leadership Team



NORMAN THIEL
Executive Director



KRISTA WILLIAMS
Thrift&Gift Store Manager



BETTY FARLEY
Marketing & Communications Director



JUSTIN JORDING
Helpline@SonBridge Client
Services Manager



LORINDA SHELDEN
Dental Clinic Manager &
Dental Assistant



KIMBERLEY KUZMA
Strategic Communications Manager



TRISTAN TAYLOR
Office Manager



KATHRYN FROST
Reception Manager



KAMASHA WILLIAMS
Assistant Store Manager



KRISTYN DYBDAHL
Assistant Store Manager

Key Volunteers



MARSHALL KEYMER
Board Chair



PAUL RASMUSSEN
Board Vice Chair



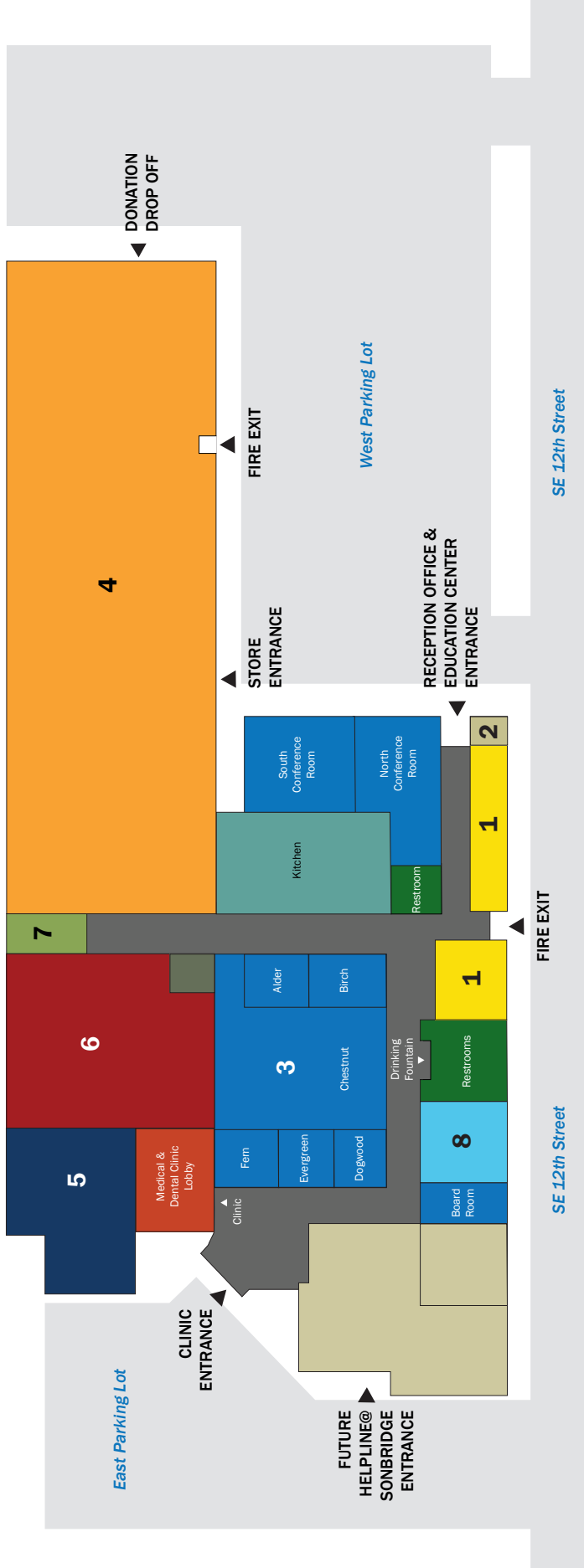
STEVE CHINN
Chaplain



STEVE WALIKONIS
Chaplain

SonBridge Center for Better Living Map

1200 SE 12th Street, College Place, WA 99324
 sonbridge.org 509-529-3100



SonBridge Services

- 1 Reception & Administration**
- 2 Helpline@SonBridge**
 - Clothing / Household Items
 - Utility / Rent Assistance
 - Referrals to Partner Agencies
- 3 Education Center**
 - Education & Support Groups
- 4 Thrift & Gift Store**
 - Shop, Volunteer, Donate
- 5 Dental Clinic**
 - Low-cost dental care

Partner Agencies in SonBridge Facility

- 6 SOS Health Services**
 - Low-cost medical clinic
 - 7 Neutral Ground Dispute Resolution Center**
 - Mediation
 - Communication Training
 - Conflict Coaching
 - 8 KLR Radio 88.5 fm**
 - Sacred sounds, inspiring hope
- SonBridge Center for Better Living operates in a 35,000 square foot facility on two acres in College Place, Washington.
- Founded in 2005, to provide direct access to low-cost community services, SonBridge seeks to understand the diverse needs of the people of the Walla Walla Valley and evolves to meet the needs in our community.

Donors & Grants

Donors

These individuals and organizations have generously donated resources to help SonBridge Center for Better Living grow and give back to the community. SonBridge is grateful for each of you and your help as together we partner and provide services to people in need in the Walla Walla Valley.

Thank you, SonBridge Supporters!



Grants

The Exchange Club of Walla Walla gave a donation that is helping children who need support such as clothing, food and hygiene items.

Sherwood Trust provided funds to renovate space for Helpline@SonBridge to better care for those most in need.

Blue Mountain Community Foundation supplied funds for SonBridge operations and to continue our mission of bringing Hope and Wholeness to the people of the Walla Walla Valley.

Versicare Foundation supports the SonBridge Dental Clinic in providing much-needed and appreciated dental care.

The Upper Columbia Conference of Seventh-day Adventists provided Serve One More funds for Community Engagement Programs, along with help in replacing a roof for a veteran's home.

Blue Mountain Credit Union gave funds that allowed SonBridge to more fully provide the education and coaching needed by the underserved in our community.

"The generous will prosper; those who refresh others will themselves be refreshed."

PROVERBS 11:25

Thank you for your support for the

Adams, Jean H.
Alcoholics Anonymous
Alexander, Jan
American Association of University
Women
Andy's Market
Anhorn, Janice
Anonymous Gifts
Bainter, Gary and Janet
Bais, Don and Alyce
Bald Trust, Art and Clara
Baker Boyer Bank
Banner Bank
Barry, Ginny Thornton
Bayne, Douglas and Karen
Bell, Michael and DeLona
Benge, Phillip and Barbara
Bergman, Evelyn
Betz, Robert and Mary
Bigger, Darold and Barbara
Binkley, Elizabeth
Bleth, John and Nora
Blue Mountain Action Council
Blue Mountain Baptist Church
Blue Mountain Community
Foundation
Blue Mountain Credit Union
Bogart, Nadine
Bohlman, Bob and Barbara
Braden Foundation, Bonnie and
Clifford
Braswell, Lacey
Brenes-Morua, Wrandoll and Heidi
Brittain, Matthew
Bruce, Marc and Karri
Brucks, Mark and Susan Monahan
Bruggeman, Brian and Alison
Buelow, Steven and Carol Ann
Burlingame, Robert and Cathy
Burt, Krista
Carman, Joan

Caudill, Lydia
Chinn, Stephen and Claudia
Christ Lutheran Church of Walla
Walla
Chung, Stephen and Christine
Church of God (Seventh Day)
Clarambeau, Verlynn
Claridge, Rick and Betsy
Cleveland, Mary and Douglas Carlsen
Coates, Christine
Coffey, Alan and Sherilee
College Place Heating & Air
Conditioning
College Place Seventh-day Adventist
Village Church
Columbia REA
Conner, Fred and Brenda
Cornell, Ann
Cox, Ted and Joyce
Craik, Mackenzie
Cress, John and Pam
Crowe, Maria
Cunningham, Anita
Curcio, Gene and Anne
Current, Cheri
Davis, Dennis and Brigitte
Davis, Ron and Nancy
Davis, Steven and Jan
Dawes, Don and Marion
Denny, Mike and Merry Lynn
Dickerson, Clinton and Lynette
Dickerson, Stephen and Barbie
Dodds, Larry and Jane
Doyle Electric
Drazan, Joe and Deanna
Dumont, Jim and Deborah
Eisler, Toomas
Elsom Roofing, Inc.
Emmanuel Lutheran Church
Engen Geates, Mildred
Farley, Christopher and Betty

Ferguson, Lon and Ramona
Filan, LaVerne
First Assembly of God
Fisher, Allan
Fisher, David and Sharon
Fisher, James
Fondahn, Richard
Fontenot, Robert and MaryJo
Ford, Allen and Cheryl
Forges, Bill
Frank, Larry and Nancy
Frey, Marcus and Mathilde
Frost, Kathryn
Gaines, Hilary
Garner Esary Trust, Mary
Gavin, Mike and Allison
Gibbs, Ronald and Judith
Gill, Carol Lea
Gillespie Roofing
Gordon, Russell and Brenda
Green, Becky
Gruzensky, Aletha
Gustin, Pat
Hall, Jim
Haney, Kitty
Hargreaves, Carol
Hargreaves, Maxine
Harrington, Scott and Teresa
Hassinger, Donna J.
Heagy, Gary and Terri
Hopkins, Susan
Horne, Cheryl
Isaacs & Associates
Isaacs, Len and Shirley
Jeske, Annette
Johnson, Roger and Dalene
Jolliffe, Glenda
Juliette's Pinochle Group
Kairos Church
Keymer, Marshall and Julie Sanders
King, Arthur and Ronda

people of the Walla Walla Valley!

Kuzma, Micaiah and Kimberley
Lady Elks
Lane Printing and Design
Lang, Melvin and Joyce
Larson, Barbara
Logan, Pat and Veda
Lopez, David
Luce, Michael and Mary
Luttrell's Auto Center
Ma, Daniel & Colleen
MacDonald, Alice
Madsen, Thomas and Sandra
Magers, Dwight and Sheryl
Margart, Karen
Marshall, Albert
Mason, James and Karen
Ordelheide
Masteller, Richard and Jean
Maxwell, David
Mays, Stephanie & Jeremy
McLain, Paul
Mehling, Cynthia
Merging Solutions, LLC
Morasch, Alene
Mortgage Express
Muzzall, Joyce
Narcotics Anonymous
Narum Concrete
Needham, Mike and Peggy
Nelson, Larry and Diana
Neutral Ground Dispute Resolution
Center
Northwest Collision
Northwest Grain Growers
Olivos, Juan and Gloria
Otsby, Howard and Trudy
Panasuk, Larry and Shirley
Pankaskie, Karl and Debra
Patterson, John
Peck, Stephen and Kaye
Piercy, Janet

Pioneer United Methodist Church
Pribilsky, Wilber and Karen
Putz, Vernon and Jewell
Reiber, Gary and Grace
Reiswig, Shane
Renshaw, Kevin and Stephenie
Reser Knowles, Shareen
Richardson Agency, Inc., Paul
Richardson, Paul and Teri
Rittenbach, Jon and Gaile
Russell, Dave and Maylene
Schafer, Don and Sharon
Schisler, Katherine
Schwarz, Richard
Seibold, Ken and Linda
Sexaholics Anonymous
Shaw, Rose
Shell, Penny
Shelton, Clough and Kathleen
Sherwood Trust, Donald and
Virginia
Simcock, Manford and Betty
Simon, Nancy L.
Sokolov, Alexander
Soper, Lois
Soper Trust, Marley
Spady, Linda
Spinoza Real Estate
Spokane Teachers Credit Union
Stateline Seventh-day Adventist
Church
Stensrude Agency, Michael
Stockton, Leslie
Sweetwood, Leslie A.
Teale, Carl and Nancy
Teranski, Ed and Juanita Neal
Thiel, Norman and Sharon
Thomas, Dave and Loralee
Thygeson, Lester and Beverly
Tierney, Kerry and Peggy
Umapine Adventist Church

Unbehaun, William and Ellen
Anderson
Unglaub Beucler, Margaret
United Way of the Blue Mountains
Valley Physical Therapy
VanAusdle, Steven and Rozanne
Venden, Lee and Marji
Versacare Foundation
Villages of Garrison Creek
Wagers, Gary and Kathy
Waggoner, Leroy and June
Walde, Shirley
Walikonis, Steve
Walla Walla Exchange Club
Foundation
Walla Walla Sotheby's Int'l Realty
Walla Walla Transmission
Walla Walla University Church of
Seventh-day Adventists
Washburn, Jody
Weber, John and Cynthia
Welch Trust, George T.
Wenzel, Peter and Kendra
Werner, Deniese
Wilcox, John and Remy
Willard, Kirk and Sue
Williams, Debbie L.
Windermere Foundation
Wittlake, PLLC, Lenard
Wood, Robert and Elberta
York, Stanley Hughes and Deana
Young, Joe
Zagelow, Robert and Jill
Zapata, Sabrina
Zickuhr, Gregory and Donna

2025 ANNUAL REPORT

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