

2023 ANNUAL REPORT

Bridging the Gap

for the people of the Walla Walla Valley



SONBRIDGE

CENTER FOR BETTER LIVING

CONNECT LIVES - EMPOWER CHANGE

In Memory of those we lost in 2023.

Remembering your smiles and
laughter. Forever in our hearts.

DEBORAH BACKOUS

December 10, 1954 - January 16, 2023



KIM HUTSON

September 24, 1953 - December 1, 2023



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“Do you have the gift of speaking? Then speak as though God Himself were speaking through you. Do you have the gift of helping others? Do it with all the strength and energy that God supplies. Then everything you do will bring glory to God through Jesus Christ. All glory and power to Him forever and ever! Amen.”

1 PETER 4:11





About SonBridge

SonBridge Center for Better Living was founded in 2005 by eight Walla Walla Valley congregations who recognized the importance of direct access to low-cost community services.

A medical clinic, SOS Health Services, moved in immediately and soon after, the SonBridge Thrift&Gift Store was opened, becoming the source of income and providing quality clothing, household goods and furniture at reduced prices.

In 2013, the SonBridge Dental Clinic opened, providing accessible and affordable dental care with dignity and respect for our community residents.

In 2017, an additional 5,000 square feet were added creating the SonBridge Education Center. The new space tripled SonBridge's meeting space and expanded our capacity for support and recovery groups, programs, classes, events, and activities.

In 2023, Helpline@SonBridge expanded our family assistance program by continuing the Helpline legacy of screening, direct aid, and resource referral for low-income, homeless and those who need occasional help.

SonBridge's increased offerings are supported by sales from the SonBridge Thrift&Gift Store, volunteers, grants and donations. We provide services and connect resources as needs change.

At SonBridge we seek to understand the needs of our community and evolve, along with our partners, to meet those needs.

Mission & Vision

To bring Hope and Wholeness to the people of the Walla Walla Valley. To build a community where God's unconditional love is expressed through resources and services to revitalize the whole person.

Community Connection

SonBridge seeks to identify unmet needs within our community and strives to fill the gaps. When we cannot meet the needs, we partner with other agencies who can provide those services.



Board Members

Austin Archer	Marshall Keymer, Board Chair
Larry Canaday	Jeff Kinne
Rick Claridge	Patty Marsh
Dennis Davis	Shirley Panasuk
Loren Dickinson	Paul Rasmussen
Carol Lea Gill	Paul Richardson
Pat Gustin	Norman Thiel
Rachelle Hartman	
Cheryl Horne	

Constituent Churches

College Place Village Seventh-day Adventist Church
Milton Adventist Church
Stateline Seventh-day Adventist Church
Touchet Seventh-day Adventist Church
Umapine Adventist Church
Walla Walla Eastgate Seventh-day Adventist Church
Walla Walla Northside Seventh-day Adventist Church
Walla Walla University Church of Seventh-day Adventists

Message from the Director

NORMAN THIEL, EXECUTIVE DIRECTOR

I thank the SonBridge volunteer and staff team who did an incredible job this year supporting “the least of these” in our community. And I thank our community supporters who dug deep in their pockets to financially support caring for our community. I deeply appreciate all who reached back into their closets and basements to support us with goods donations.

SonBridge has continued to be a catalyst for positive change and collaboration in our community. We had the privilege and responsibility in 2023 of continuing the 50-year legacy of service by Helpline. In January, we shouldered the yoke, created Helpline@SonBridge, and continued to answer the phone and serve the clients who have been served compassionately for so many years. We provide care and service for over 1,800 calls and visits each month. We thank the board and donors of Helpline for their vision and passion for these services to continue.

The SonBridge Dental Clinic continues to be a vital part of the healthcare safety net in our community. There are many in our Valley who do not have insurance and cannot afford access to traditional dental care. They are unable to work, care for their families, or return to school until their dental needs are addressed. We deeply appreciate the generous support that Adventist Health has provided over the past four years. We are deeply challenged to meet the continuing community need without this support. We are so grateful for our dedicated staff and volunteers who provide care for those in our community who are without help.

We continue to provide a safe and welcoming space for community support and education groups. We have over 2,600 visits per month including our most frequent visitors including Alcoholics Anonymous, Narcotics Anonymous, and the seniors exercise and flexibility program. We continue to provide space in our facility for those needing mediation services through, Neutral Ground Dispute Resolution Center. We also provide clinic space for SOS Health Services as they meet the chronic medical needs of those outside the insurance safety net. In addition, we provide office space to Blue Mountain Health Cooperative to address mental health care needs.

Our Thrift&Gift Store continues to be a vital source of support for our community. Hardworking and skilled volunteers and staff process donated household goods and clothing. These goods then provide direct support to those in need, being sold for needed funds to support our staff, building, and campus. The health, longevity, and purpose of our volunteers and staff are enhanced—which is consistent with our recently-awarded status as a Blue Zones Project Approved organization.

We are deeply thankful for the generous support of our community. We thank all who give monthly, those who give at the holidays, those who give through the Valley Giving Guide, and those who make specific arrangements through their wills and trusts. And we are thankful for the consistent love of our Creator God who provides beauty, purpose, and meaning each day as we serve.

With deep gratitude,



Stories of Lives Touched

Extending the Loaves and Fishes

It was Thanksgiving week. The kitchen at SonBridge Center for Better Living was full of life. The sound of women's laughter and the smell of home cooked food drew curious individuals from all corners of SonBridge.

Kathy Paddock and a group of her friends were hard at work preparing a Thanksgiving dinner for the people housed at the Walla Walla Alliance for the Homeless. Kathy had asked SonBridge to use our kitchen facilities and we had gladly obliged. She had planned to feed 150 people who did not have homes where they could enjoy a tasty meal. The



meal would be served at Lincoln High School, where Kathy's daughter was the principal.

The evening after preparing the meal, the ladies arrived at the high school and began to set up the meal. As they put on the finishing touches, Kathy glanced out into the waiting area. There was a sea

of faces, more than she'd imagined. It seemed like there were hundreds of people eager to receive a meal. Kathy shook her head. It didn't look like they would have enough food to feed everyone.

Little by little, people came forward to enjoy bowls of soup, vegetables and bread. More and more people arrived but the food seemed to be stretching to feed them all. At the end of the meal, more than 220 people had been fed ... and there was food left over!

The day after the miracle, Kathy rushed into SonBridge to share the story. From beginning to end, it seemed, there were miracles to tell.

"We had help from unexpected people who weren't going to be available but suddenly were. SonBridge let us use their facility at no cost and we had enough food to feed everyone at the Alliance for the Homeless. We couldn't have done it without you," Kathy told the office manager at SonBridge.

Kathy wanted everyone to know about what happened on Thanksgiving at Lincoln High School. Like the story in the Bible where Jesus multiplied 5 loaves and 2 fish to feed a group of thousands, God performed a miracle so hundreds of people could enjoy a Thanksgiving meal.

Two Thanks Giving Miracles

The phone at the SonBridge Dental Clinic rang. Lorinda, the clinic manager, answered quickly. The voice on the other end was hard to make out at first – the woman was crying and very emotional but managed to tell Lorinda her story.

Paula was a patient at the SonBridge Dental Clinic. She had a lot of dental problems but had been patiently waiting for an open appointment to get her teeth and mouth looked at. This morning, our dental office had called her to confirm that they were going to take care of her.

Paula couldn't believe it and had immediately called our dental office back. She had a beautiful piece of news to share. "I've been waiting to qualify for

a Blue Mountain Action Council grant for housing for two years," Paula told Lorinda. "Yesterday they approved my request. I'll be in a home by Christmas! And today you're telling me that I'm going to have a new smile!"



Paula couldn't hold back her tears. "I'm so thankful." She said. "It's truly going to be a double Thanks Giving this year."

Stories of Lives Touched

Miracles of SonBridge

AS TOLD BY PAUL RASMUSSEN
Dedicated, Inspired, Committed Visionary

There are miracles happening at SonBridge every day. And from the beginning of this organization, God has provided in amazing ways.

When SonBridge was first taking shape as a community non-profit center back in 2005, the founding volunteers turned in an application to become tax-exempt. However, they were denied and told they had to continue paying their property taxes every year. The volunteers strongly felt that since this was a non-profit, it merited the tax-exempt status. So they filed an appeal with the state to overturn the decision.

The conference attorney who was working with SonBridge didn't see much hope. It was a messy situation, because of the different organizations under SonBridge's roof. The SonBridge team began to pray for this situation every week.

Finally, SonBridge got a state court hearing date. Founding volunteer Paul Rasmussen and conference attorney David Duncan showed up early to wait in a

For 30 minutes, they spoke about miracles and what God had been doing at SonBridge.

When it was time for their court hearing, Paul and David entered the courtroom, only to find that the



man they had just been speaking to was the state prosecuting attorney! He had been "interrogating" them the whole time!

After they defended their case, the panel told them that they would review the information and make a decision. This can be a lengthy process, but a few weeks later Paul got a call. They had been granted tax-exempt status! And what was even more amazing was that the state prosecutor, whose job was to make them pay, had pulled some strings to grant SonBridge the exemption. He wanted to make sure that SonBridge could continue giving to the community and impacting others positively.

"You cannot out-give God," Paul says. "He gives it back to you.

There's no imagining what He will do with you and the resources He has entrusted to you."



large room. A man sat next to Paul and asked what he was there for. Paul told him about SonBridge and our mission, and the stranger wanted to know more.

"Light in a messenger's eyes brings joy to the heart, and good news gives health to the bones."

PROVERBS 15:30



In January 2023, SonBridge Center for Better Living dramatically expanded our family assistance program by providing screening, direct aid and referral services that the former Helpline organization had provided. At SonBridge, we wanted to make sure that there was no interruption in these valuable services to our community.

Helpline was initially founded in 1973 as a joint effort between the Walla Walla College Church and the Walla Walla College Sociology Department as a 24-hour crisis hotline. Operations went through many changes and through each change, leaders worked to ensure Helpline continued to serve in its unique and vital way. Fifty years later, the services that Helpline had grown to offer are now being provided through Helpline@SonBridge.

The vital contribution that Helpline@SonBridge offers, particularly in areas of screening, collecting client data, and giving referrals, continues as we partner with service providers throughout our valley.

“When people come to you for help, please direct them to us. Our client services coordinators will provide the first line of contact when a person walks through the doors at SonBridge,” stated Marshall Keymer, SonBridge Center for Better Living board chair. “We will screen them to understand their needs and then make sure they are helped with dignity and compassion.”



Helpline@SonBridge has answered the call to continue the Helpline legacy. Norman Thiel, executive director of SonBridge Center for

Better Living, commented, “As SonBridge makes this transition, we are confident that we will be connecting lives and empowering changes that will continue spreading hope and wholeness to the people of the Walla Walla Valley.”



“SonBridge Must Be a Good Place!”

Paula and Santiago Rivas needed help. They had recently arrived in the Walla Walla Valley from California and had no warm clothes for the coming winter. A friend of theirs told them about Helpline@SonBridge, so they came to the front office to ask for clothing vouchers. Paula and Santiago only spoke Spanish, so a Spanish-speaking employee was able to talk with them and learn about their situation.

The Helpline@SonBridge staff set up an appointment for the Rivas’ to choose clothes and warm blankets from the SonBridge Thrift&Gift store. They also provided resources in the form of referrals for gas vouchers and housing placement since the Rivas’ didn’t have a place to stay and were almost out of gas in their car.



The day arrived for the Rivas’ clothing appointment at SonBridge. As soon as they saw the Spanish-

speaking employee who had assisted them before, a smile broke out on their faces. “We saw you on TV!” they exclaimed to her. The employee was confused as to where they would’ve seen her and asked what they meant. “We were flipping between TV channels at home and saw you singing up front at church.” Santiago said. “Oh, yes. I sing there sometimes.” The staff member smiled. Santiago exclaimed, “I told my wife, she’s one of the people who helps us! If she goes to church, SonBridge must be a good place.”



Helpline@SonBridge was able to bridge the gap for the Rivas’ and provide them with what they needed to be comfortable through the cold winter. Many more people like the Rivas’ come through our doors; we will continue acting as the bridge between those in need and the resources that can change their tomorrows.

Service to the Community

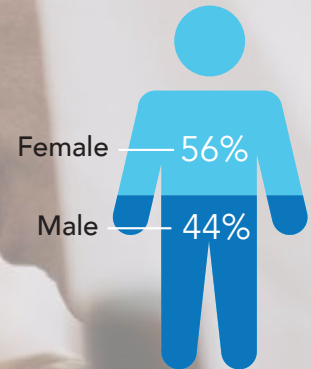
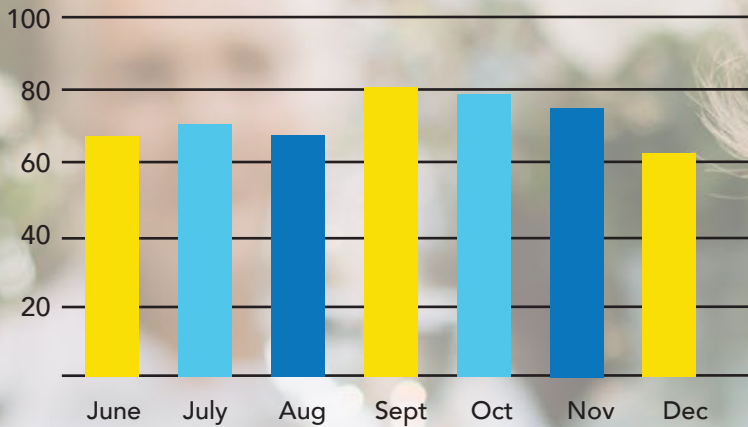
The Helpline phone number has not changed in 50 years. Those who knew it in 1973, still know it today.



509-529-3377



HELPLINE@SONBRIDGE PHONE CALLS PER DAY



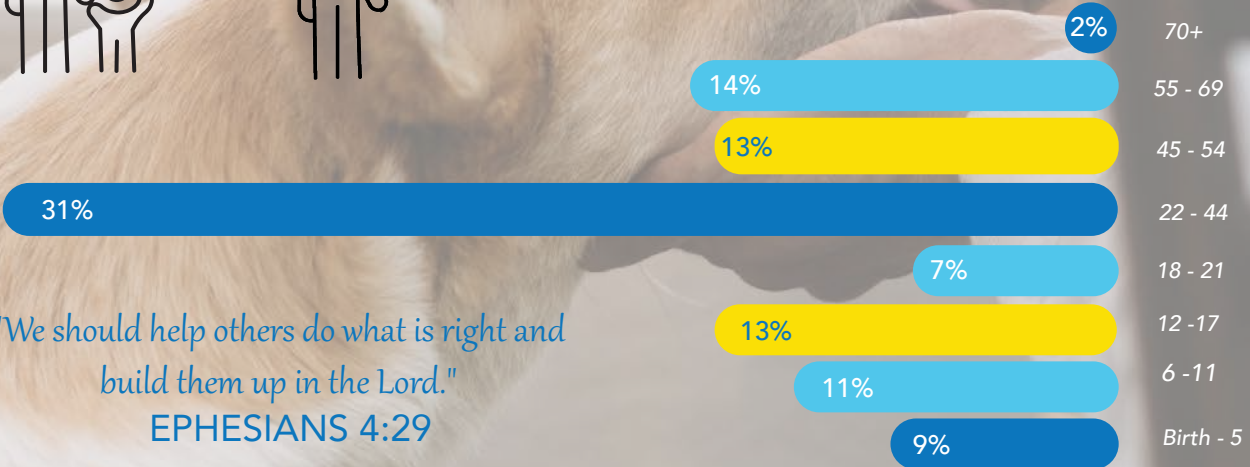
HOUSEHOLDS HELPED



INDIVIDUALS HELPED

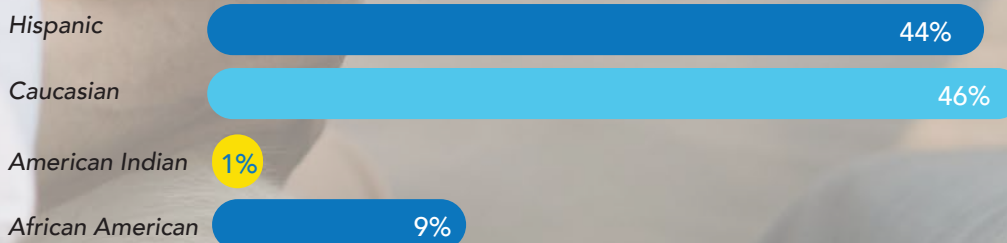


AGE OF CLIENTS



"We should help others do what is right and build them up in the Lord."
EPHESIANS 4:29

ETHNICITY OF PEOPLE SERVED THROUGH HELPLINE@SONBRIDGE



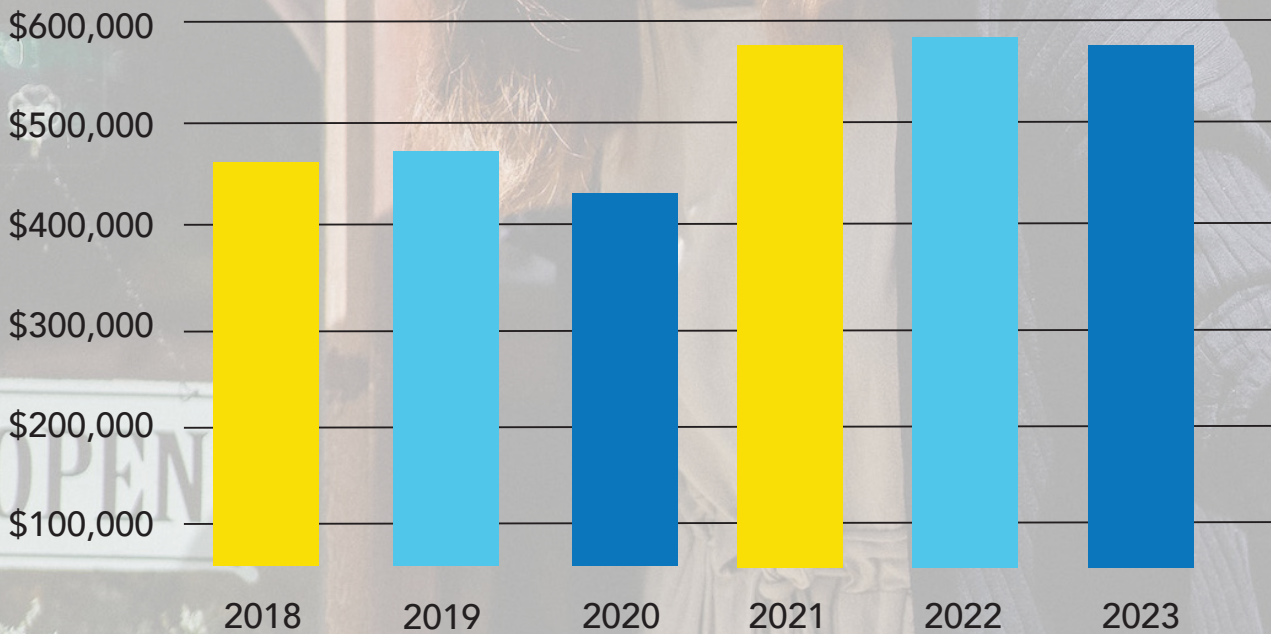
SonBridge Thrift&Gift



STORE SALES EXCEEDED



THRIFT&GIFT STORE SALES



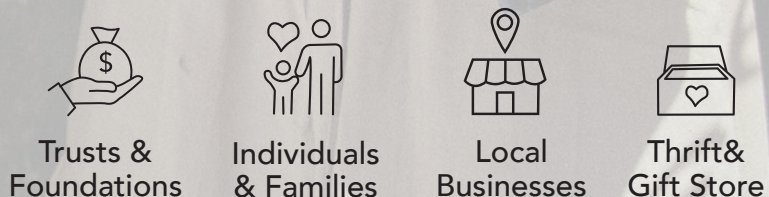
SONBRIDGE
ONLINE
STORES:



poshmark.com/closet/sonbridgetag

ebay.com/usr/sonbridge-thrift-and-gift-store

ALL SONBRIDGE'S
SERVICES ARE
SUPPORTED BY:



Service to the Community

KRISTA WILLIAMS, STORE MANAGER

This has been a year of changes for the SonBridge Thrift&Gift Store. Many of the changes have been very exciting. We have worked to improve the flow of the store to help customers maneuver through in an easy and intuitive way. We've installed new lights, expanded our men's and kid's sections, and done some painting touch ups to beautify our store. The biggest changes in the flow of the store have been the purse section and the library.



We brought our purse collection to the front of the store, which was a real hit with customers. Our library, one of most popular sections, was tucked into the back of the store. Now it is just to the left of the front doors, enabling customers to walk right in and start browsing books. All of our changes have been received with real positivity and excitement.

We have also had some sorrowful changes, seeing the departure of several team members who meant a lot to our SonBridge family, either due to retirement or health challenges. Our team is so much more than pairs of hands and feet, and the presence of these wonderful people will be missed, in many ways.

Yet, despite the changes, some things remain the same. We maintain the same cheerful, joyful atmosphere where employees, volunteers and customers are glad to share their talents. Our volunteers and employees are steady and committed to their work, and we are committed to their health and happiness.



We are looking toward the next year with excitement and anticipation. Our online sales are going strong, so much so that we are expanding that department. We will continue to arrange the store by optimizing our space. We hope for another prosperous year and for every customer who comes through our doors to feel welcomed and appreciated.

In my position as store manager, I've been touched by the hard work of our Thrift&Gift Store team. Our changes and successes are the result of teamwork and the wonderful people who bring their talents and strengths to make our store unique and beautiful.

Just What They Needed

Kayla and her sister Katie walked into the thrift store on a cold wintry morning. They had just arrived from their home in Central America and were making a new home with family in Walla Walla. Coming from a warm and pleasant climate, Kayla and Katie were finding the move difficult. The hardest part was finding warm and affordable clothes to wear.

After someone recommended the SonBridge Thrift&Gift Store, Kayla and Katie loved the store as soon as they walked in. It was clean, cozy and had so many great and good quality options. The girls were told they could each pick a whole outfit from the store. With excitement, they began grabbing clothes off the racks and trying them on.



Both girls were into fashion and found that they had no problem finding styles their teenage selves would love. They had an armful of clothes in a heartbeat. But the best part came when they checked out the coat rack. Both Kayla and Katie found perfect coats, as if they had been made for them.

The sisters were able to get a whole warm outfit for a very affordable price, plus they were happy knowing that their purchase was helping other families just like them to get what they needed most for winter.

Programs & Support Groups

Reaching the Broken

Hannah and her boyfriend, Jeremy, were trying to get back on their feet after the pandemic loosened its hold on the world. They felt as if they had lost their community, their purpose and their ability to take care of themselves.

To make matters worse, Jeremy had a terrible accident that caused them no end of financial hardship and emotional stress. They had really reached the end of their rope. Hannah was very depressed and wondered if she would ever feel better.

One of Hannah's friends from church invited her to an event at SonBridge. She was reluctant at first, but realized how much she needed community and connection. She attended an exercise class and found that she really enjoyed it.

From there, Hannah began regularly attending exercise and stretching groups, as well as other events

and activities like the Blue Zones Project Purpose Workshops and the National Alliance on Mental Illness (NAMI) meetings.



Jeremy was able to be treated at the SonBridge Dental Clinic, which took care of his painful dental issues. After he received wonderful care, Jeremy recommended the dental clinic to his uncle, who

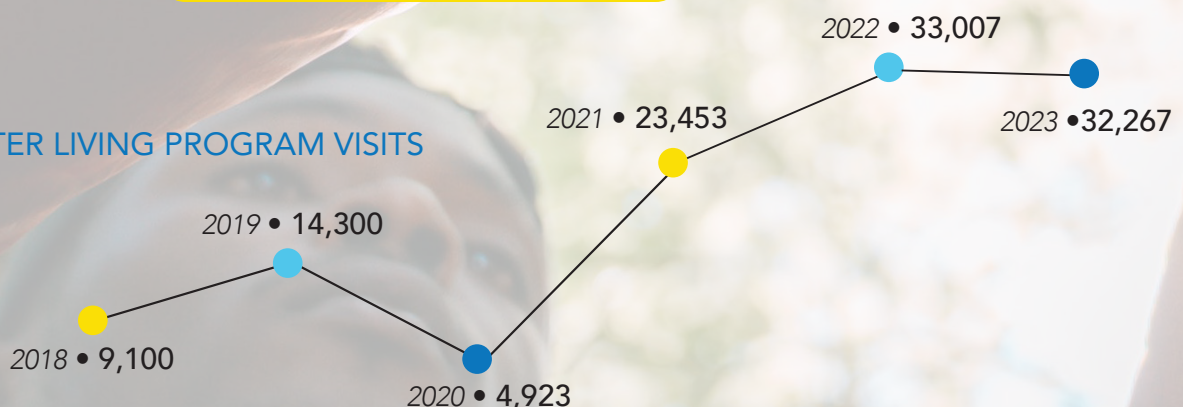
hadn't been to the dentist in over 30 years. He, too, received treatment.

The Thrift&Gift Store is now one of Hannah's favorite places to shop. Hannah is very thankful for what SonBridge has done for her. "This is a safe space where I can meet others who have similar interests. The people at SonBridge have gone out of their way to be helpful and friendly. I think this place attracts the best kind of people!"

HIGHEST ATTENDED BETTER LIVING SUPPORT GROUPS



TOTAL BETTER LIVING PROGRAM VISITS



Service to the Community

Transformed through Support

Wesley came into SonBridge on a rainy Monday morning. He came to attend an Alcoholics Anonymous recovery support group, that meets every morning at 8:30am. Wesley had been coming to this meeting for months now, and through his visits had struck up a friendship with one of the office staff.

Wesley had been struggling with alcoholism, depression and hopelessness for some time. In the process, he had lost his family and the ability to see his kids. Now, this morning, he had some good news. "I'm three months clean," he shared, "and I'm going to see my family for the first time in years. Coming to SonBridge has kept me afloat. I don't know what I would have done without the AA support groups. I'm on a good path now and in many ways, it's thanks to you."

Wesley worried that it was too late for him to make a change and turn his life around. But through the support he received, he realized that this wasn't true. Reconciliation and restoration could happen at any time. Wesley is thankful for a place like SonBridge that bridges the gap between the community and the resources they need to regain hope and wholeness.




Finding the Right Place to Serve




Karin and her husband were newly retired and in 2021 decided to move to College Place. Wanting to put her skills to use and meet some people in the community, Karin came to SonBridge hoping to work with people who needed help through the SonBridge family assistance program.



At the time, however, there wasn't an opening in that role. So Karin began to work with communications and development. Whether it was organizing, setting up for events, or mailing out donor letters, Karin used her time and talents to serve in the role she was in.

Four months later,  Helpline transitioned to become a part of SonBridge's operation. This created a need for client care, and even a volunteer opening as a Client Care Representative.

It was exactly what Karin had originally envisioned herself doing at SonBridge! It had taken a few months, but the role had finally opened.

Now Karin  volunteers in the front office as part of Helpline@SonBridge. She greets clients and helps them get the resources they need, particularly for those who need clothing and shoes. Several times a day, Karin can be seen walking clients over to the Thrift&Gift Store, making them feel at ease with her friendly tone, helping them select clothing that will make them feel their best and serve their needs.

There is a place for everyone at  SonBridge, whether it is staff, volunteers, or clients. Every role is unique and necessary, and we love when our passions overlap with our greatest needs. We especially rely on volunteers just like Karin, who bring priceless skills, time and energy to our operation.

"Let everything you say be good and helpful, so that your words will be an encouragement to those who hear them. Be kind to each other, tenderhearted, forgiving one another, just as God through Christ has forgiven you."

EPHESIANS 4: 29, 32

SonBridge Dental Clinic

LORINDA SHELDEN, DENTAL CLINIC MANAGER

Patients come into the SonBridge Dental Clinic for relief from life-disrupting mouth pain. We treat everyone who walks through our doors with respect and dignity. Every person matters.



It is said that we have no idea how very much we affect one another. Each gesture, whether hostile or soothing, sincere or derogatory, patient or abrupt, affects others. Our affect on our patients, by our words, actions and the care that we give, shows that they matter and that we care about bringing them relief from their pain.

How much greater than this is the relief, confidence, and happiness when patients are reminded that they matter. Interacting with kindness and care opens the door for trust. And the highest level of trust is our relationship with our Heavenly Father.

The SonBridge Dental Clinic is our Heavenly Father's. Each patient matters to us and to Him.



“That didn’t hurt at all!”

Waiting for a dental appointment can be a nerve-wracking experience. Patients sit in the waiting room, fidgeting and trying to distract themselves from what is coming.

This can often be the case at SonBridge Dental Clinic. Many clients suffer from pain and discomfort – they need cavities filled, teeth pulled or dentures fitted. The procedure at hand makes them understandably anxious.

How patients feel after their appointment at the SonBridge Dental Clinic is drastically different than their attitude before. Patients who originally dreaded their appointment come away peaceful and content.

SonBridge Dental Clinic patients have commented:

“You cared enough to figure out what was hurting me.”

“That’s it? That was so quick! Getting a tooth out always takes longer than that.”

Dental & Resource Fair

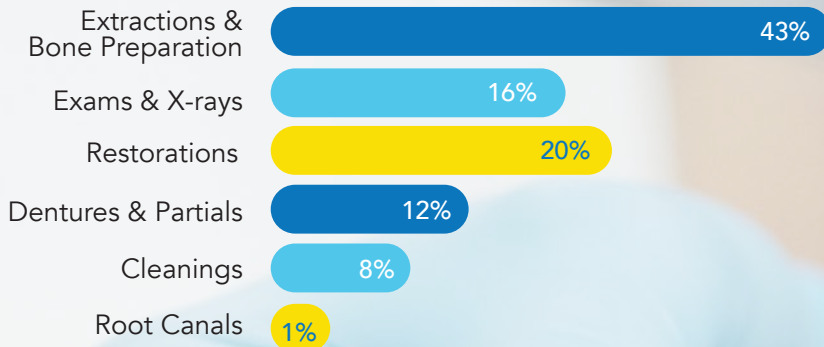
SonBridge is hosting a free dental and resource fair for those who are uninsured or experiencing financial hardship from 8 a.m. to 4 p.m. May 19 and May 21. The fair will be at SonBridge Center for Better Living at 1200 S.E. 12th St. in College Place. On-site services, including tooth extractions and fillings, for those 18 and older will be available. Appointments are necessary and can be made by calling SonBridge Dental Clinic at 509-593-5342 or sending an email to freeclinic@sonbridge.org.

“You stopped when it was getting too painful.”

“Thank you for calling in to check on me. That has never happened before. You really do care.”

Since SonBridge Dental Clinic opened its doors in 2013, it has operated with the mission of meeting patients’ needs with care and understanding, as well as making procedures as painless as possible. From young adults who have no way to pay for dental care to veterans who haven’t been to the dentist in 15 years, the dental clinic provides a way for people to get their smiles back again.

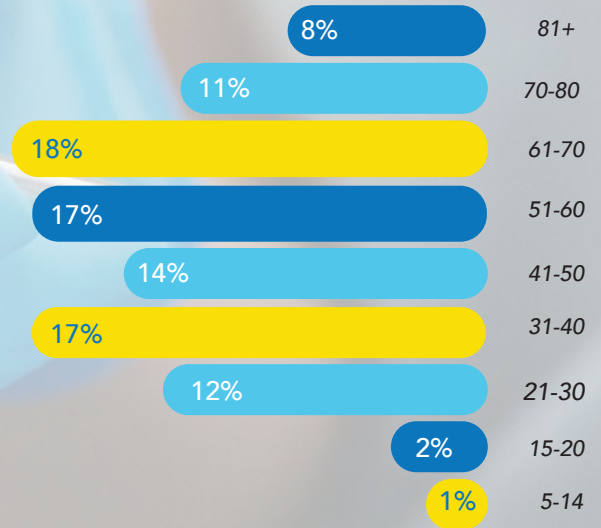
TYPE OF PROCEDURES PERFORMED



“The eye is the lamp of the body.
If your eyes are healthy, your whole
body will be full of light.”

MATTHEW 6:22

AGE OF PATIENTS



488

Patients seen in 2023

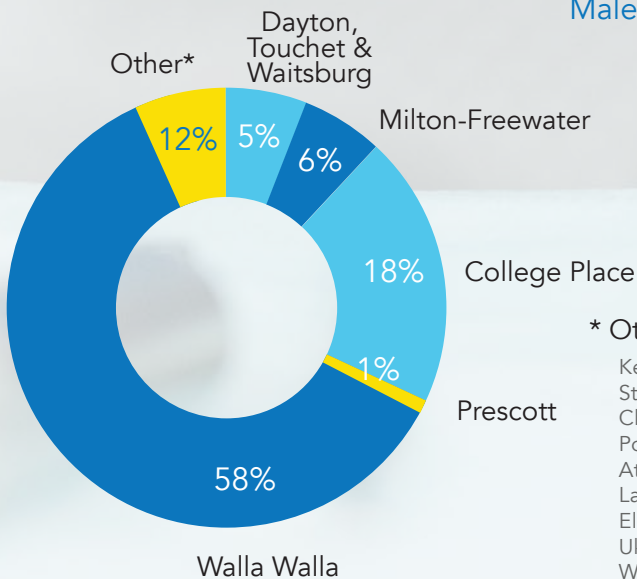
1470

Procedures
Performed in 2023

223

2023 New Patients

PATIENT'S HOMETOWN



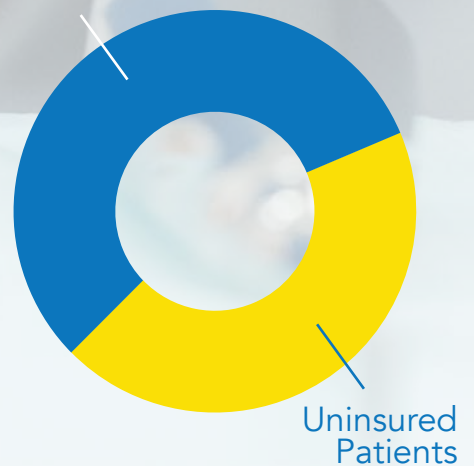
Female 52%

Male 48%

* Other Areas Served

Kennewick, WA
Starbuck, WA
Clarkston, WA
Pomeroy, WA
Athena, OR
La Grande, OR
Elgin, OR
Ukiah, OR
Weston, OR

Medicaid
Covered
Patients

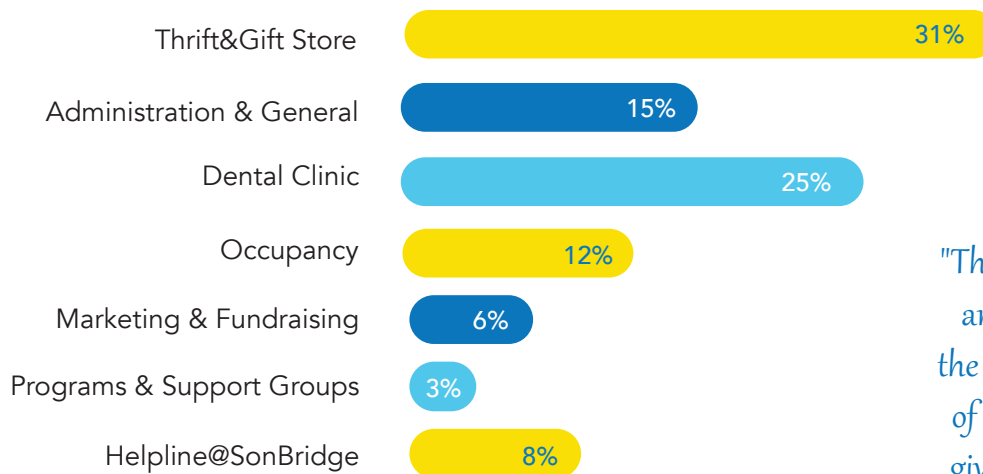


2023 Financial Summary

STATEMENT OF FINANCIAL POSITION As of December 31, 2022 and 2023

Assets	2022	2023
Cash and Equivalents	\$ 748,529	\$ 576,917
Accounts Receivable	\$ 3,632	\$ 586
Grants Receivable	\$ 46,528	\$ 127,412
Prepaid Expenses	\$ 42,332	\$ 39,455
Fixed Assets	\$ 2,423,383	\$ 2,329,021
Total Assets	\$ 3,264,405	\$ 3,073,390
Liabilities		
Accounts Payable	\$ 95,197	\$ 141,977
Other Current Liabilities	\$ 22,376	\$ 14,852
Total Liabilities	\$ 117,573	\$ 156,829
Net Assets		
Allocated	\$ 205,815	\$ 210,764
Temporarily Restricted	\$ 399,387	\$ 328,547
Net Investment in Property and Equipment	\$ 2,423,383	\$ 2,329,021
Unrestricted	\$ 118,246	\$ 48,229
Total Net Assets	\$ 3,146,831	\$ 2,916,561
Total Liabilities and Net Assets	\$ 3,264,405	\$ 3,073,390

EXPENSES BY DEPARTMENT



"The precepts of the Lord
are right, giving joy to
the heart. The commands
of the Lord are radiant,
giving light to the eyes."

PSALM 19:8

STATEMENT OF ACTIVITIES As of December 31, 2022 and 2023

Income	2022	2023
Unrestricted Contributions	\$ 208,172	\$ 308,784
Dental & Program Services	\$ 116,205	\$ 74,364
Thrift&Gift Store	\$ 591,545	\$ 576,751
Other	\$ 31,730	\$ 28,975
Temporarily Restricted Funds - Released for Operating Purposes	\$ 146,069	\$ 364,392
Total Income	\$ 1,093,721	\$ 1,353,265
Expense by Account		
Payroll	\$ 786,264	\$ 906,752
Professional Services	\$ 8,656	\$ 185,107
Supplies	\$ 129,961	\$ 132,750
Advertising & Promotion	\$ 8,269	\$ 8,438
Banking	\$ 8,837	\$ 10,230
Family Assistance	\$ 14,121	\$ 17,065
Depreciation	\$ 98,053	\$ 96,910
Insurance	\$ 37,076	\$ 40,106
Interest	\$ 16	\$ 8
Maintenance	\$ 17,675	\$ 18,690
Taxes & Government Fees	\$ 7,925	\$ 7,980
Travel	\$ 896	\$ 1,314
Utilities	\$ 57,922	\$ 57,440
Total Expense	\$ 1,175,672	\$ 1,482,789
Net Operating Income	\$ (81,951)	\$ (129,524)

FINANCIAL SUMMARY

This year was financially wonderful and challenging. The wonder was created by accomplishing our second largest year of financial support and ending the year with our second largest balance of financial reserves. Yet these are realities against a backdrop of diminished operating reserves.

Four operating challenges that we faced in 2023 were: 1) integrating the legacy, staff, and resources to create Helpline@SonBridge, 2) continuing the success of our Thrift&Gift Store with the retirement of a key manager, 3) navigating the flows of funding where significant proportions were restricted to a single purpose, 4) continuing to achieve a critical mass of dental care staff while the industry was competing for staff.

Volunteers & Staff

Many of our volunteers and staff have been giving back to our community since SonBridge opened its doors in 2005. Resources, time, knowledge and expertise are just a few of their contributions that we greatly appreciate. Giving of themselves for others, our volunteers and staff show God's unconditional love to people of the Walla Walla Valley.

ADMINISTRATION

HELPLINE@SONBRIDGE



FT / PT / V



FT / PT / V

THRIFT&GIFT STORE



FT / PT / V

SONBRIDGE DENTAL CLINIC



FT / PT / V

WORK PROGRAM

(WWU, WWVA, BMAC, AARP-SCSEP)



PT

EMPLOYEES

FT = FULL-TIME
PT = PART-TIME

V = VOLUNTEER

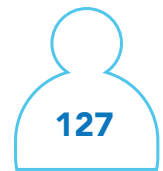


TOTAL 2022
VOLUNTEER HOURS
valued at over
\$625,000 per year

VOLUNTEERS' SKILLS VALUE

\$37.63 per hour **\$52,000+** per month

1,500+ hours per month



TOTAL ACTIVE VOLUNTEERS

Years of Service

15+

Austin Archer
Aileen Bauer
Vera Bohlman
Yolanda Boyd
Kristyn Dybdahl

Linda Foerderer
Maxine Hargreaves
Marshall Keymer
Gail Lane
Paul Rasmussen
Lois Soper

10+

Keith Appling
Becky Becker
Rick Claridge
Cheryl Coleman
Loren Dickinson
Linda Hintz

Debbie Jamison
Jeff Kinne
Paul Linebaugh
Pat Logan
Hilda McClure
Martha Newbold
Larry Panasuk

Dave Russell
Maylene Russell
Lorinda Shelden
Norman Thiel
Lynn Venden
Kendra Weber

Initiatives for 2024

1. Facilitate and participate in service agency conversations about community needs and resources. We'll join in asking the questions: What are the most significant needs? Where are there underutilized resources?
2. Create a space within SonBridge for Helpline@SonBridge to deliver more efficient service and provide a gracious space for caring for our clients.
3. Build a community by helping residents to develop purpose and connection through volunteerism while enhancing the sustainability of SonBridge services.
4. Enhance the quality of life and longevity of community members through being a Blue Zones Project-approved organization.
5. Continue to support our community members by providing a space for meeting, learning, and support.
6. Develop the skills of our staff and volunteers to deliver even more caring and efficient service.

Leadership Team



NORMAN THIEL
Executive Director



KRISTA WILLIAMS
Thrift & Gift Store Manager



BETTY FARLEY
Communication &
Development Director



JUSTIN JORDING
Helpline@SonBridge
Client Services Manager



LORINDA SHELDEN
Dental Clinic Manager,
Dental Assistant



VICTORIA SMITH ALVAREZ
Community Engagement
Associate



KITTY HANEY
Office Manager
Monday & Tuesday



DONNA MAIDEN
Office Manager
Wednesday & Thursday



KATHRYN FROST
Reception Manager

Key Volunteers



PAUL RASMUSSEN
Development



MARSHALL KEYMER
Board Chairman



STEVE CHINN
Chaplain



ED TERANSKI
Chaplain

Gratitude & Grants

There are many individuals and organizations that have generously donated time and resources to help SonBridge Center for Better Living grow and give back to the community. We are grateful for each of you and for your support.

Thank You,
Supporters!



Anonymous Donors



Blue Mountain Community Foundation provided funds to provide assistance for resources and services through Helpline@SonBridge.

The Exchange Club of Walla Walla gave a donation that is helping children who need clothing, food, and hygiene items.

Catholic Relief Services is supporting the effort to feed the homeless by providing funds for meal preparation.



Pacific Power Foundation assisted SonBridge in providing healthcare accessibility through funds for automated door openers for the Dental and Medical clinics.

WA Health Care Authority is providing funding for oral healthcare outreach and education for dental patients, as well as making it possible for patients to receive free dental care.



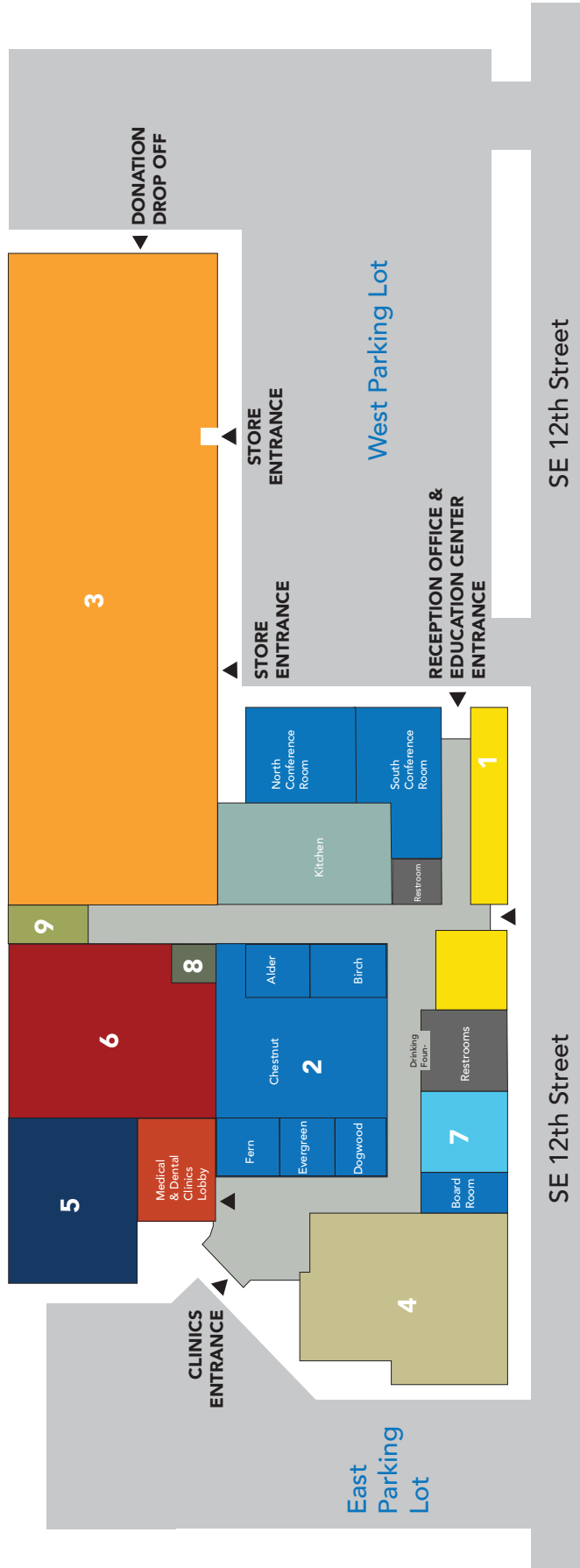
Pacific Power Foundation gave funds toward the SonBridge project to create a Digital Reader Sign in the front of our facility. This sign will provide information to the thousands of people that pass SonBridge daily, letting them know about programs, events, and hours open for business.



City of College Place gave a donation that helped to fund the SonBridge Summer Youth Camps program.

"The generous will prosper; those who refresh others will themselves be refreshed."

PROVERBS 11:25



SonBridge Services

- 1 RECEPTION OFFICE & HELPLINE@SONBRIDGE**
 - Clothing / Household Items
 - Utility / Rent Assistance
 - Referrals to Partner Agencies
- 4 THRIFT&GIFT STORE ONLINE SALES**
- 5 DENTAL CLINIC**
 - Low cost dental care

Partner Agencies in SonBridge Facility

- 2 EDUCATION CENTER**
 - Education & Support Groups
- 3 THRIFT&GIFT STORE**
 - Shop, Volunteer, Donate
- 6 SOS HEALTH SERVICES**
 - Low cost medical clinic
- 7 KLRF RADIO 88.5 FM**
 - Sacred sounds, inspiring hope
- 8 NEUTRAL GROUND**
 - Mediation
 - Communication Training
 - Conflict Coaching
- 8 BLUE MOUNTAIN HEALTH COOPERATIVE**
 - Mental Health Counseling

SonBridge Center for Better Living operates in a 35,000 square foot facility on two acres in College Place, Washington.

Founded in 2005, to provide direct access to low-cost community services, SonBridge seeks to understand the diverse needs of the people of the Walla Walla Valley and evolves to meet the needs in our community.

Thank you for your support for the

Academy Mortgage
Adkins, Elizabeth
Adventist Retired Workers
Anhorn, Janice
Anonymous Gifts
Applegate, Rodney and Marilyn
Art and Clara Bald Trust
Ashmore, Sheri
Ayres, Ronald and Janice
Baird, Elizabeth
Baker Boyer Bank
Baker, Susan
Ballous, Dennis and Carla
Banks, Emily
Banner Bank
Baumann, James
Bell, Michael and DeLona
Benge, Phillip and Barbara
Benjamin and Sarita Rodriguez
Berg, George and Gayle
Bergman, Evelyn
Betz, Robert and Mary
Binkley, Elizabeth
Blue Mountain Action Council
Blue Mountain Baptist Church
Blue Mountain Community Church
Blue Mountain Credit Union
Bohlman, Bob and Barbara
Bohlman, Larry and Vera
Bond, Bruce and Pamela
Brenes-Morua, Wrandoll and Heidi
Bretz, Mary
Briggs, James and Diane
Brochu, Elizabeth
Brown, Chelanne
Brown, Mildred
Brown, Wesley and Karen
Bruce, Marc and Karri
Brucks, Mike
Buelow, Steven and Carol Ann
Burlingame, Robert and Cathy
Burnett, Richard and Joani
Burt, Krista
Calvary Chapel
Caring Hands Worldwide
Carlyle, Brian and Melissa
Catholic Charities of Spokane

Cheng, Wendy
Cheng-Wilson, Sybao
Childrens Home Society
Chung, Stephen and Christine
Church of God
City of College Place
Clinehens, Martha
Coates, Christine
Coe, Sheila
Coffey Communications, Inc.
Coleman, Ron and Cheryl
College Place Heating &
Air Conditioning
College Place Village Seventh-day
Adventist Church
Collins, Susan
Columbia REA
Community Bank
Conner, Fred and Brenda
Conner's Flooring & Design
Cooper, Charles and Linda
Cornell, Ann
Counsell, Richard and Ann
Covey, Kathy
Cowles, David and Linda
Cress, John and Pam
Cunningham, Anita
Curcio, Gene and Anne
Daniel, Richard
Davis, Ron and Nancy
Davis, Steven and Jan
Dawes, Don and Marian
Deming, Joan
Denker, Jeanne
Denney, Marvin and Carolyn
Dickerson, Clinton and Lynette
DiDario, Jayne
Dodds, Larry and Jane
Doyle Electric
Drazan, Joe and Deanna
Dumont, Deborah Lynn
Early Birds AA Group
Ellis, Beverly
Elmendorf Family Trust
Elsom, Dan
Emmanuel Lutheran Church
Erb, Peter and Sara Archer

Estate of Adele Harris Goss
Evans, Kenna
Falkenberg Jewelers
Farley, Christopher and Betty
Fetterman, David
Filan, LaVerne
First Assembly of God
Fisher, Allan and Donna
Fontenot, Robert
Ford, Tim and Barbara
Forges, Bill
Fors, Betty
Frank, Jean
Frank, Larry and Nancy
Frost, Kathryn
Gasparotti, Adrian and Karin
Gavin, Mike and Allison
Gentzler, Carol
Gibbs, Ronald and Judith
Gillespie Roofing
Gillham, David and Rosa
Gobel, Gwen
Goude, David and Connie
Green, Becky
Gregoire, Ian
Gunsul, Craig
Hain, Dieter and Ruby
Hall, Jim and Ruth
Haney, Bruce and Kitty
Hargreaves, Maxine
Harper, Shirley
Hartzheim, David and Regina
Harwood, Donald and Judith
Hassinger, Donna J
Hernandez, Norma
Herrera, Agustin and Sophia
Hinchman, Michael and Elizabeth
Holmes, Deborah
Horn, Tomi
Hornberger, Allen
Horne, Cheryl
Humble, Joe
Isaacs & Associates
Jamieson, David
Johnson, Roger and Dalene
Johnston, Patricia
Jolliffe, Glenda

people of the Walla Walla Valley!

Joseph L Stubblefield Trust
Juliette's Pinochle Group
Kairos Church
Karlstrom, Richard and Carolyn
Kellogg, Don and Linda
Key Technology
Keymer, Julie Sanders
Keymer, Marshall
King, Wayne and Nelda
Kinne, Jeff and Wafia
Knowles, Amy
Konen, David and Patricia
Krein, Judith
Kress, Phillip and Nancy
Ladd, Jacqueline
Lady Elks
Lane, Gail
Lang, Melvin and Joyce
Larson, Barbara
Lee, Carol J
Lindsay, Zoe
Lloyd's, Inc
Logan, Pat and Veda
Lohrmann, Linda
Long, Delores
Ma, Daniel and Colleen
Madsen, Thomas and Sandra
Maiden, Donna
Maiuri, Richard and Christa
Margart, Karen
Marsh, Patty
Marshall, Albert
Mary Garner Esary Trust
Mason, James
Maxted, Glenn and Wendy
Maynard-Reid, Pedrito and Violet
Mayor, Raymond
McCrery, Shawn Frederick
McLain, Paul
Meharry, Sheila
Michael Stensrude State Farm Agency
Miller, David and Ruby
Monahan, Susan
Morshedi, Brandon
Narcotics Anonymous
Narum Concrete
Ness, Luther and Claudia

Niva, Cathy
Noel, Naomi
Northside Seventh-day Adventist Church
Northwest Collision
Ordelheide, Chad and Shoshanna
Ordelheide, Karen
P1FCU
Pacific Power Foundation
Patterson, John
Payne, James and Peggy
Peck, Stephen and Kaye
Pensiero, Jim and Jenny
Perry, Steve and Kim
Peters, Judith Miller
Piercy, Janet
Pioneer United Methodist Church
Providence St. Mary Medical Center
Putz, Vernon and Jewell
Radke, Robert
Ray, Stanley and Florence
Raygor, Ginette
Reay, Patrick and Emily
Reiber, Gary and Grace
Renshaw, Kevin and Stephenie
Richards, Craig and Irma
Richman, Anne
Robinson, Laurence and Joy
Roehling, Kay
Rombough, Lee
Russell, Dave and Maylene
Saturday Night Live AA Group
Schober, Kirsten
Schwartzkopf, Eric and Rebecca
Seibold, Ken and Linda
Shaw, Rose
Shelton, Clough and Kathleen
Simcock, Manford and Betty
Skoglund, Jennifer
Smith, Robert and Susan
Software Planning
Sokolov, Alexander
Spady, Linda
Stahlheber, Billy and Gina
Stateline Seventh-day Adventist Church
Stewart, Cameron and Danielle
Sunday Morning Eye Opener AA Group

Teal, Cassie
Teale, Carl and Nancy
Teranski, Ed and Juanita Neal
Thiel, Norman and Sharon
Thoney, Allan and Sara
Thrasher, Mike and Christine
Thunell, John and Terry
Tierney, Kerry and Peggy
TKCPA, PLLC
Toye, Calvin and Marilynn
Umapine Adventist Church
Underwood, Joyce
Valley Physical Therapy
Valliere, Karin
VanAusdle, Steven and Rozanne
Venneri, Douglas and Jodi
Vietz, Gary and Pat
Wagers, Gary and Kathy
Waggoner, Leroy and June
Wagner, Wencil and Patsy
Walde, Shirley
Walla Walla Electric
Walla Walla Exchange Club Foundation
Walla Walla Presbyterian Church
Walla Walla University Church of Seventh-day Adventists
Weber, John and Cynthia
Weis, Dallas and Cheryl
Wenzel, Peter and Kendra
Werner, Deniese
West, Jan
Wilcox, John and Remy
Williams, Brian and Jenny
Williams, Debbie L
Willis, Alvin
Wilson, William W
Windermere Foundation
Wohr, Carol A
Wongsuwan, Suwong
Wood, Robert and Elberta
Yager, Karen
Young, Joe and Virginia
Zagelow, Robert and Jill
Zapata, Sabrin

2023 ANNUAL REPORT



SONBRIDGE

CENTER FOR BETTER LIVING

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CONNECT LIVES - EMPOWER CHANGE